

Developing AI-Powered Credit Scoring Models Leveraging Alternative Data for Financially Underserved US Small Businesses

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Abstract: In the modern dynamically changing financial landscape where people more and more often are illegible with traditional credit scoring systems, traditional credit scoring systems are in many cases ineffective to capture the credit worthiness of the underserved small business borrowers- especially those who do not have lengthy credit histories or traditional documentation. In their study, the authors focus on how to develop and implement the artificial intelligence (AI)-based credit scoring models, which can solve these shortcomings by utilizing alternative sources of data. The objective is to improve the accuracy, diversity and equity of lending decisions to marginalized business owners of small firms that are usually underrepresented in regular financial services. Using a large scale data containing demographic, financial, employment, and behavioral characteristics, this study will utilize enhanced machine learning technologies with the help of gradient boosting and decision tree methods to assess borrower risk of default based on a multidimensional applicative nature. The parameters namely education level, marital status, bracket of income and job tenure are examined to reveal how they impact their viability of loan default. Those findings display specific trends: the more highly educated individuals the longer their employment term, and the stable marriage status, the less likely they are to default, which proves the predictive qualities of using non-traditional factors to evaluate credit risks. The results of this study add to a more inclusive credit assessment system because they indicate that the alternative data points can be used to reliably predict credit worthiness. This study highlights the possibility of AI underpinning data-driven, fair lending platforms and decreasing financial exclusion. In addition, it promotes responsible AI, which entails that algorithmic decisions are explainable, ethical and do not produce systemic bias. This study would contribute to the discussion of financial inclusion by presenting a solution that gives leeway to financial institutions, financial innovators, and policymakers. Extending credit to small businesses increases revenue by providing lenders with different data options informed by AI-driven models to recognize deserving credit applicants that may otherwise have been turned away. This increases the flow of capital not only, but enhances growth at the grassroots level- which works in line with wider agendas of sustainable and inclusive financial growth.

Keywords: Artificial Intelligence, Credit Scoring, Financial Inclusion, Small Business Lending, Loan Default Prediction and Alternative Data Analytics.

I. Introduction

A. Background

The importance of small businesses on the economy of the United States cannot be underestimated as they make up over 99 percent of all businesses and account nearly half for the workforce that the private sector comprises. They are powerful motivators and spur innovation, employment and economic resiliency at the local level. Mainstream credit systems are under-servicing many small businesses, especially new, minority-owned, or located in low-income regions despite it being an important source of financial liquidity to the businesses. Common financial institutions tend to consider them high-weighted because they do not have enough credit histories, unreliable income stream, or lack of collateral. Such companies therefore have challenges in acquiring cheap financing which can be used to increase their operations, make investments to freshen up to new technology or sustain themselves during economic adversities [1]. In most incidences, these businesses are funded through personal savings, informal lending or expensive short term loans, which may further add to such asset fragility. The financing ecosystem that exists is not supportive of entrepreneurs working in arrangements that are not within the standard financial systems to the degree needed. The pursuit of the structural biases in lending systems has increased disparities on access to capital with a disproportionate hit on women, immigrants and minority-owned businesses [2]. The current COVID-19 pandemic demonstrated the existence of these disparities since numerous underserved businesses could not access emergency funding because of the existing old or strict credit evaluation procedures. In this regard, credit assessment models in credit are required urgently in the form of innovation and inclusiveness to bridge the gap. With a reconsideration of creditworthiness evaluation methods, especially with the adoption of technology and alternative data, financial inclusion, entrepreneurship, and more equitable economic development within the small business ecosystem of the United States can be achieved.

B. Drawbacks of the Traditional Credit Scoring

The existing world of credit assessment is dominated by such traditional credit scoring systems as FICO and Vantage Score. These models are mainly used to determine credit worthiness of an individual or business depending on structured financial information, such as credit history repayment performance, amount of outstanding credit, the length of time in credit, the types of credits taken and any recent credit searches incurred [3]. Although such criteria work very well to assess the borrowers with known credit status, they are inadequate in assessing small companies, particularly young companies, and those who are informal. Small businesses are not separating personal and business finances, do not pledge collateral or operate on a cash basis, and find it hard to produce such standardized data as traditional models would need [4]. The entrepreneurs with no or thin credit files are not usually unjustly pinned, but they may still have a high repayment capacity or a steady business but the traditional model does not see it. These models are even unacquainted with small business operations like seasonal income, contract based work, or informal credit relationships. The end result of this exclusionary structure is that underserved business applicants face high rejection rates, creating financial biases deep rooted in the origin or design of the scoring mechanism. Traditional scoring systems are often static and backward looking which does not offer much latitude to use near real-time or behavioral information

that can be used to gain a more accurate picture of credit risk [5]. The dependence on strict parameters opens to bias, since the inhabitants of a particular group (age demographic or income level) are systematically underrepresented in the data sets against which these models are trained. These constraints reinforce the necessity of changing to more dynamic, inclusive, and contextualized manners of credit assessment that are able to help the variety of realities that U.S. small businesses seek refuge in.

C. Emergence of the Alternative Data in Finance

Upraising inequalities, the financial sector has availed over to alternative data as a source of information to quantitate creditworthiness especially of the under-served people and businesses by the classical mechanisms [6]. Alternative data can be described as non-traditional measures of financial activity and soundness such as payment trends of rents and utilities, cell phone use, social media use, online shopping habits, history of business transactions, and work or academic history. These pieces of information give a fuller and more comprehensive picture of the capacity and willingness of a borrower to pay off loans. Informal small businesses and those that thrive on gig work, or those that cannot access mainstream financial services, alternative data therefore provides an effective means to verify their credit card without the need to base this on a long credit history or collateral. Alternative data exploitation can make credit analysis less lagging and more segmented to reflect more appropriately borrower behavior or market fluctuations [7]. Advances in technologies of aggregating data and open banking systems allow more efficient collection, processing, and securing of such data with minimal compliance risk. Increased Approval Rates and Decreased Default Risk among under-served communities financial institutions and fintech companies have started to include alternative data to calculate their risk of borrowers, bringing more of them access to credit and leading to lower default rates. Privacy, data quality, and algorithmic fairness should be considered in regard to the adoption of alternative data, as communication was perceived as a possible downfall of this potential [8]. The systematic application of alternative data sources holds the great promise to be a democratizing force in enhancing access to credit and inclusive growth in the small business community in the United States.

D. The role of Artificial Intelligence

Artificial Intelligence (AI) has become an impressive theme throughout the financial industry, especially as the markets relate to risk management planning, fraud identification, and customer segmentation. Within credit scoring, AI (and Machine Learning (ML), in general) allows us to come up with new models which are capable not only of processing large amounts of both structured and unstructured data but of detecting complex trends and efficiently predicting the outcome, in comparison to the traditional ones. Contrary to rule-based systems, AI models can learn using historical data in order to dynamically respond to changing behavior among borrowers and market conditions [9]. This is what qualifies them to be specifically suitable to incorporate alternative sources of data, like the employment history, the trend of transactions or even behavioral sensations by digital platforms. Based on these data inputs, AI driven credit scoring algorithms will be able to produce more comprehensive, real-time, and contextualized risk scores. In the case of underserved small businesses, these systems provide an opportunity to be judged fairly- not just based on strict credit scores, but on a wider set of variables that show better predictive abilities. Explainable AI approaches such as SHAP (SHapley Additive explanations) can be used to interpret the decision-making process of the model and be transparent and compliant with regulation. Such interpretability is needed to satisfy stakeholders with increased trust in terms to minimize possible biased models [10]. Banks applied with the AI in credit scoring indicate better loan approvals, reduced default loans and better customer interaction. Deploying AI in a responsible way needs to deal with ethical implications of data privacy, data fairness, and

algorithmic responsibility. When applied properly, AI can transform the credit systems into more inclusive, quantitatively-based, and adapted to peculiarities of the microenterprises financial realities in the United States.

E. Research Problem

The access to credit by small businesses in the United States has remained a systemic issue among under-resourced small business owners since they are serviced by none of the traditional credit rating systems [11]. These models tend to dissociate non-traditional borrowers or borrowers with limited financial histories, thus barring equal access to financial applications and potential prosperity. Even though there is a range of different data and AI capabilities, credit scoring models that are robust, scale, and explainable to the needs of the small business borrowers are not available. This study aims to address that gap by creating AI-driven credit scoring models that use alternative data to better predict the risk of loan defaults, increase financial inclusion, and enable lenders to implement more accurate and equitable decisions.

F. Research Objective

The purpose of this study is to generate AI-assisted credit scoring models with alternative data on underserved small businesses in the United States.

- To evaluate shortcomings of conventional credit scoring systems.
- As an inquiry into the possibility of using alternative data in calculating credit risks.
- To implement machine learning to cash loan default prediction.
- To measure the model performance on their accuracy and interpretability.
- To increase access to credit by businesses which have not got a good financial history.
- In the form of giving something back to society to ensure that it is beneficial in providing ethical, inclusive financial technology tools.

G. Research Questions

This study estimates the most important questions regarding AI-based credit scores and alternative data:

1. What does it mean to exclude small businesses when it comes to accessing finances through the models of a traditional credit process?
2. Does alternative data help to increase loan default prediction accuracy?
3. Which is the AI model that offers maximum discrimination and interpretability?

H. Significance of Study

This study is important in terms of financial inclusion and the role of artificial intelligence (AI) in credit risk assessment, which is rapidly expanding [12]. Conventional credit scoring models do not always reveal the maximum potential of the owners of small businesses who are not always served or adequately banked. This study shores up a major loophole in the present-day loaning paradigm by creating AI-based credit score models using alternative data, including education status, marital status, levels of income, and repayment history. The results would provide an avenue to the more realistic, fairer, more individualized, credit assessment. Not only does this create a more likely avenue of loan approvals to small businesses that show no formal history of credit it lessens risk to the lenders as the capability to predict loan defaults is improved. In addition, the demographic and behavioral data helps to minimize systematic biases inherent to conventional scoring models driving a more equitable financial ecosystem. The findings of the research enable the financial institutions

to offer credit facilities to the high potential borrowers whose services have until then been out of reach of mainstream credit availability [13]. Finally, the study facilitates economic growth since it allows small companies to obtain capital they require to develop, innovate, and hire new workers--and establish a new precedent on AI in financial services.

II. Literature Review

A. Traditional models of Credit Scoring: History and Constraints

The conventional credit scoring has always depended on the structured financial indicators in determining the creditworthiness of a borrower. Some of the important considerations made by the models e.g. FICO and Vantage Score are payment history, amounts owed, length of credit history, type of credit used and new credit inquiries [14]. The models are highly widely written and implemented in their simplicity and scalability and their productiveness in high income lending markets that are structured. Their relevance to small enterprises including those with little or no formal credit engagement is being challenged more and more. A number of micro and start up business ventures are conducted informally with no distinct line between personal and business finances [15]. Therefore, they might not have a credit record to the signals that drive the conventional scoring systems. Recent research points to deficiency of such models in capturing real-life business environments especially among the women/minority-owned businesses which may not access formal financial services. Critics claim that credit scoring is historical and that it is always late and reactionary, is mostly dependent on past records and does not take cues on changing financial behavior. Various documents have mentioned that these systems have the socioeconomic bias system at their core, which has led to the unfair concentration of borrowers of underserved groups. These are giving rise to researchers and institutions that are pursuing more holistic credit assessment systems that look into the future [16]. As a reaction to this, a growing literature is devoted to improving or superseding these models with machine learning based systems that are capable of working with both structured and unstructured information. Although regulatory compliance and protecting against risks is advantageous, traditional credit scores are not flexible or inclusive enough to support the financing of various small business borrowers and, therefore, innovation in the segment would be necessary.

B. Evolution of Alternative Data in the Financial Services

The concept of alternative data has attracted more attention over the past several years because of its potential to resolve the discriminatory aspects of the traditional credit scoring systems. Alternative data can be defined as data not covered by conventional financial accounting, such as: payment of utilities, history of rental property, use of social media, behavior in online e-commerce stores and use of mobile phones. The World Bank and the International Finance Corporation have found out that using alternative data when analyzing credit risks allows enhancing access to finance by a large margin, particularly in the underserved population. Led by financial technology (fintech) companies, digital footprints are helping to fill information gaps and enable the borrowers who would otherwise be under financial radar (known as the credit invisible) to be evaluated. Alternative data has been proved as predictive in academic research. As part of an illustration, research has affirmed that paying bills on rent and utility on time are good indicators of financial responsibility [17]. Other scholars have tested whether mobile wallet usage, geolocation tendencies, and even psychometric data, could serve to signal reliable creditworthiness. The following types of data sources provide a more detailed picture of a borrower in terms of his/her financial life, stability, and personality. In a growing economy, in a gig economy type of business model, the use of alternative data has been proven to be an invaluable addition to inclusive credit assessment. There is still apprehension about the quality of data, standardization of

data and confidentiality. There is no regulation on the use of alternative data, which can cause both ethical and legal issues. Its strategic application in credit scoring has been on the increase largely due to the technological gains made in big data processing, API and cloud computing. Literature continues to provide importance over the use of alternative data, exemplifying the democratizing of financial services amongst small businesses which do not have access to formal banking infrastructure.

C. Credit Risk Assessment with Machine Learning

Machine Learning (ML) techniques have been very useful in developing credit risk models and presenting new features to these models such as the capability to learn non-trivial patterns in data, dynamic update capabilities, and non-linear relationships between variables. The Logistic Regression, Decision Trees, Random Forest, Gradient Boosting Machines, and Neural Networks are four other algorithms that have been used extensively both theoretically and practically. Such models have exhibited a very high success rate as compared to the use of classical methods of statistics in situations where data is large and wide [18]. A key benefit of ML is that it can consume and process alternative data sources in addition to traditional metrics and, therefore, produce more informative insights that can result in more individualized risk assessments. Comparative studies that have been done concerning ML models and the conventional credit scoring systems have all concluded that this former has a higher accuracy, low false-positive rates, and better borrower risk segmentation [19]. The Random Forests and the Gradient Boosting have proven to be the best at uncovering loan defaults in imbalanced data. In addition, methods such as cross-validation, hyper parameter optimization, and ensemble methods have been employed to maximize model performance in terms of robustness and generalization. Less interpretable Deep learning techniques have been used in large scale lending settings with potentially complex data about individual borrowers. Among the major criticisms of machine learning applied to credit scoring is the fact that many machine learning models are considered a black-box; it is unknown exactly how they work. Strict regulatory agencies like the Consumer Financial Protection Bureau (CFPB) insist on transparency and explain ability in credit made decisions. Due to this, interpretable ML techniques explain ability frameworks such as SHAP (SHapley Additive Explanations) and LIME (Local Interpretable Model-Agnostic Explanations) received attention in recently published literature. On the whole, ML integration has made credit risk models to be more precise, customizable, and all-inclusive, particularly when dealing with non-traditional borrowers.

D. Small Business Credit Scoring using AI

Data scarcity, heterogeneity of business, and volatility in operations pose unique difficulties to the creation of credit risk models in small business lending. These businesses are classically erroneously tabulated because they do not have regular documents or revenues; or, because of a lack of collateral [20]. As a result, researchers, and practitioners are paying an increasing amount of attention to AI-powered credit scoring along the lines that will be subjected to different small business finance peculiarities. Such AI models can accommodate more input variables such as transactional information, cash flow trends, industry-specifics, and socio-psychological indicators, which enables them to have a more comprehensive indication of business credit-worthiness [21]. The latest studies have pointed to the favorability of AI models that minimize credit exclusion and improve credit approvals of underserved small businesses. To illustrate, fintech marketplaces like Kabbage and OnDeck have implemented AI to automatically evaluate risk using indicators of business performance in real time. The models go not only beyond static credit history to include dynamics such as point-of-sale, online reviews, supply chain activities and so on. Scholarly research substantiates the idea that the AI models can better the historical scoring systems in small business scenarios in terms of providing access to granular segmentation, consistent

model updating, and increased processing speed. There continue to be issues around model validation, data privacy, and fairness. The small businesses are cautious about the way their data is gathered and utilized and Lenders need to ensure that they do not introduce implicit bias into models [22]. Regulative and ethical systems are hence essential in the process of implementing AI. All in all, the existing literature substantiates the promises of AI-based credit scoring as a channel to the establishment of equitable, data-driven lending to small businesses that cannot be missed in a traditional approach.

E. Financial Inclusion and the Under-Served Market

Financial inclusion means the prevention and parity of the chances to use the financial services. The reports produced by the international authority bodies, like the World Bank, IMF and the Federal Reserve, indicate that millions of small enterprises in the United States have been left behind in the major financial institutions [23]. This ostracizing is due to stringent credit standards, geographical inaccessibility, cultural and linguistic difference and absence of institutional relationships in banking. Such elements affect the businesses owned by women, minorities, and those located in rural areas; commonly known as the credit invisible. Controlling studies have the capacity to verify that increased accessibility to credit has the effect of increasing the business survival level, employment and economic strength. Other credit scoring options such as AI- and alternative data-driven ones are increasingly being seen as vehicles of financial inclusion. Such models allow new entrants into the credit system without undermining risk standards since redefining [24]. Some case studies even attract a success story whereby smaller businesses were able to finance loans available on mobile transaction records or peer ratings as opposed to the traditional credit files. In addition, a recent state of the literature focuses on the fact that inclusive credit models are not just socially beneficial, but commercially beneficial as they identify a huge underserved market. Responsibility has to balance inclusion [25]. There exists the possibility that a badly formed design should result in excessive indebtedness or discriminatory behavior. Therefore, scholars attach great significance to the concept of fairness audits, transparency, and user education as part of any financial inclusion plan. The literature argument that modern, responsible use of AI-driven credit scoring has the potential to even the financial playing field in the U.S. small business market and create a more just economy is hard to refute.

F. Empirical Study

The article by Richa Lomas and Reeta called AI-Driven FinTech Solutions to Financial Inclusion: A Study on Empowerment of MSME Sector empirically discusses the value of AI technologies in ensuring financial inclusion, especially to the Micro, Small, and Medium Enterprises (MSMEs), which have little access to formal banking systems. The research reveals how the AI-driven FinTech platforms use machine learning, analytics of data, and alternative data sources to improve credit evaluation, risk analytics and personalisation of their services to the MSMEs. The AI systems will offer more comprehensive, equitable, and reachable financial solutions since they address the shortfalls of conventional credit scoring systems, including the lack of formal credit histories. The paper presents some of the major advantages including enhanced availability of cheap credit, enhanced efficiency, and growth of operations to unserved areas [1]. It recognizes the existence of vital challenges such as data privacy issues, adherence to regulations, and digital literacy gap among owners of MSMEs. The empirical evidence can be viewed as the premise behind this study, which promotes the adoption of AI-driven credit scoring solutions to help small business borrowers and achieve inclusive economic development. The article is a good source of reference in appreciating the practical effect of AI among the underserved participants in the financial ecosystem.

In the article by Ga Young Jang, Hyoung Goo Kang, James Park, and Hyung-Suk Choi titled *AI-Driven Credit Scoring and Market Transformation: How ACSS Reshapes SME Financing, Firm Strategy, and Regulatory Boundaries*, the authors argue an empirical case regarding the remaking of the market by alternative credit scoring systems (ACSS), driven by AI and big data, which have provided the potential to transform the funding structure of small and medium-sized enterprise (SMEs). The paper examines the use of ACSS by platform companies to succeed within harsh regulatory frameworks deploying credit in underbanked small and medium-sized enterprises and driving inclusive financial systems. These systems use non-traditional data points and AI algorithms to provide better estimates of creditworthiness, and as a result even businesses with little historical financial data can take out external capital to drive growth [2]. The study brings out the instrumental usage of the platform companies as the driver of the regulatory reforms and competitive redrawing of industry borders. The present research is supported by these empirical findings, which proved the necessity of introducing AI-based credit models because they not only optimize the SME financing process but become drivers of market and regulatory changes in the entire National Market. The article is a good resource to the policymakers, financial institutions and developers of technology who aim at attaining a balance between innovation, management of risk, and economic inclusion. It supports the significance of AI in supporting the sustainable empowerment of the SME and creating a financial system that is more favorable to the equal importance of human beings.

In the article, *The Role of Data Analytics in Enhancing Financial Inclusion in Emerging Economies* by Oluwabusayo Adijat Bello, the author highlights the role that data analytics can play in reducing the gap between financial inclusions across emerging economies. Using alternative data sources to detect underbanked populations such as mobile usage patterns and online payments habits, financial institutions are able to detect them better, optimize credit scoring and organize financial services to a wider range of socioeconomic needs. The study is specifically applicable to the present study in terms of disclosing the benefits of data-driven approaches to fostering inclusivity by breaking the existing structural boundaries such as remote geographical location and the absence of an established formal credit profile. The examples of effective implementations, described by Bello, such as Kenya M-Pesa or the Indian Aadhaar-enabled digital lending provide a tangible example of what analytics-driven innovation is. The paper discusses such essential dilemmas as data privacy, regulatory restrictions, and infrastructure shortages that have to be negotiated to guarantee sensible and sound deployment [3]. The combination of upcoming technologies like AI, blockchain, and IoT reflects a vision of the blueprint of an inclusive financial ecosystem in the future. In general, the insights that Bello presents in his work help to understand how data analytics allows institutions to create fairer financial systems, which is compatible with the larger initiative to decrease poverty and achieve sustainable development.

The article by Elijah Nguyen, *The Role of Big Data and AI in Real-Time Credit Scoring*, provides an in-depth investigation of the changes that the modern financial system faces due to the advent of new technologies, especially those related to real-time credit scoring. Nguyen stresses that the current systems of credit scorecards, e.g., based on FICO scores, are insufficient in assessing people or SMEs with no formal credits. With input of big data sources, such as online behavior, digital transaction history, and other alternative financial measurement sources, AI-based models can provide more rapid and comprehensive credit ratings. Such models especially that based on machine learning, further improve risk prediction accuracy and the models self-improve themselves using iterative learning. Notably, the article falls in line with the stated goals of this study by showing how big data and AI have already managed to fill historical inclusion gaps in the world of finance [4]. Nguyen critically brings up some of the ethical and regulatory issues that are associated with

the implementation of AI within financial decision-making including privacy of data, fairness of algorithms, and transparency of models. His observations serve as an appropriate background to the idea of how the use of advanced analytics tools can transform credit access of the marginalized group enabling as well to draw attention to the necessity of responsible innovation. This piece of work makes a significant contribution to continued scholarly and practice-related discourse concerning the usage of technology to create more equitable, efficient and speedier credit systems around the world.

In the chapter FinTech and Artificial Intelligence to Sustainable Development by David Mhlanga, the nexus of financial innovation and alleviation policy from the prism of the United Nations Sustainable Development Goals (SDGs), namely SDG 1: ending poverty, is revealed. Mhlanga gives an emphasis on how FinTech and artificial intelligence (AI) may be critical towards the achievement of inclusive growth and economic empowerment in developing region. Using the capabilities of an AI-enabled tool, the chapter explains the means in which underserved populations can receive greater access to financial services and such financial tools as digital wallets, microloans, and mobile banking applications. It is important to note that these technologies have encouraged not only a diminution of the drawbacks attached to the traditional banking system, namely the physical distance involved and the bureaucratic red tapes, but simplified the process of sending aid and raising financial literacy [5]. The chapter questions how, with the incorporation of AI FinTech solutions, real-time credit evaluation and fraud detection will be possible making lenders comfortable funding small and mediocre enterprises (SMEs) which are the key to the local economic growth. In such innovations, FinTech acts as a source of employment, wealth-distribution, and social mobility. Mhlanga seeks long-term cooperation with governments, companies in the field of technology, and global organizations to introduce these technologies in a controlled, ethical, secure, and inclusive way. His perspectives give formidable theoretical and practical support to how AI-based financial systems can eliminate poverty and promote sustainable development.

III. Dataset

A. Screenshot of Dataset

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
	LoanID	Age	Income	LoanAmo	CreditSco	MonthsEn	NumCred	InterestR	LoanTerm	DTIRatio	Education	EmploymentTyp	MaritalStat	HasMortg	HasDeper	LoanPurp	HasCoSign	Default
1	I38PQUQS	56	85994	50587	520	80	4	15.23	36	0.44	Bachelor's	Full-time	Divorced	Yes	Yes	Other	Yes	0
2	HPSK72W	69	50432	124440	458	15	1	4.81	60	0.68	Master's	Full-time	Married	No	No	Other	Yes	0
3	C1OZ6DPJ	46	84208	129188	451	26	3	21.17	24	0.31	Master's	Unemployed	Divorced	Yes	Yes	Auto	No	1
4	V2KKSFM	32	31713	44799	743	0	3	7.07	24	0.23	High School	Full-time	Married	No	No	Business	No	0
5	EY08JDHT	60	20437	9139	633	8	4	6.51	48	0.73	Bachelor's	Unemployed	Divorced	No	Yes	Auto	No	0
6	A9562RQ7	25	90298	90448	720	18	2	22.72	24	0.1	High School	Unemployed	Single	Yes	No	Business	Yes	1
7	H8GXPAC	38	111188	177025	429	80	1	19.11	12	0.16	Bachelor's	Unemployed	Single	Yes	No	Home	Yes	0
8	0HGXPAQ	56	126802	155511	531	67	4	8.15	60	0.43	PhD	Full-time	Married	No	No	Home	Yes	0
9	1R0N3LGN	36	42053	92357	827	83	1	23.94	48	0.2	Bachelor's	Self-employed	Divorced	Yes	No	Education	No	1
10	CM9L1GTT	40	132784	228510	480	114	4	9.09	48	0.33	High School	Self-employed	Married	Yes	No	Other	Yes	0
11	IA35XVH6	28	140466	163781	652	94	2	9.08	48	0.23	High School	Unemployed	Married	No	No	Education	No	0
12	Y8UETC3L	28	149227	139759	375	56	3	5.84	36	0.8	PhD	Full-time	Divorced	No	No	Education	Yes	1
13	RM6QSRH	41	23265	63527	829	87	4	9.73	60	0.45	Master's	Full-time	Divorced	Yes	No	Auto	Yes	0
14	GX5YQOG	53	117550	95744	395	112	4	3.58	24	0.73	High School	Unemployed	Single	No	No	Auto	Yes	0
15	X0BVPZLD	57	139699	88143	635	112	4	5.63	48	0.2	Master's	Part-time	Divorced	No	No	Home	No	0
16	OSDM5MF	41	74064	230883	432	31	2	5	60	0.89	Master's	Unemployed	Married	Yes	No	Auto	No	0
17	ZDDRGVTF	20	119704	25697	313	49	1	9.63	24	0.28	PhD	Unemployed	Single	Yes	No	Home	No	0
18	9V0FJW7C	39	33015	10889	811	106	2	13.56	60	0.66	Master's	Self-employed	Single	Yes	No	Other	No	0
19	O1IKKLC6	19	40718	78515	319	119	2	14	24	0.17	Bachelor's	Self-employed	Divorced	Yes	No	Education	No	1
20	F7487UJ2	41	123419	161146	376	65	4	16.96	60	0.39	High School	Self-employed	Single	Yes	No	Other	Yes	0
21	7AF0IHRI	61	30142	133714	429	96	1	15.58	12	0.65	PhD	Part-time	Divorced	No	Yes	Business	No	0
22	A22K1B65	47	146113	100621	419	55	1	9.32	12	0.38	Bachelor's	Unemployed	Married	Yes	Yes	Business	No	0
23	1MUSHWV	55	132058	130912	583	48	4	5.82	60	0.47	High School	Unemployed	Married	No	Yes	Business	Yes	0
24	LXK7UEML	19	118989	123300	528	73	3	15.29	36	0.22	PhD	Part-time	Single	Yes	No	Business	Yes	1
25	995RE1TIB	38	56848	168918	468	73	1	19.1	24	0.22	Bachelor's	Unemployed	Single	No	No	Education	No	0
26	D17PDP8L	50	81649	78193	839	110	1	21.41	48	0.5	Master's	Part-time	Married	Yes	No	Business	Yes	0
27	C35RYEXV	29	114651	197648	343	58	3	21.07	24	0.19	Bachelor's	Part-time	Married	Yes	No	Home	Yes	0
28	G8A1MX5E	39	17633	167105	514	62	3	7.86	36	0.66	High School	Full-time	Single	Yes	Yes	Auto	Yes	1
29	B1NLQOH9	61	62519	29676	462	16	1	23.91	48	0.12	Bachelor's	Unemployed	Divorced	Yes	No	Home	Yes	0
30	Y1GLFWKN	42	141412	197764	580	57	2	10.18	12	0.19	Bachelor's	Full-time	Married	No	No	Education	No	0
31	GAA8BOQN	66	39568	58945	604	37	4	6.67	12	0.1	High School	Unemployed	Divorced	Yes	Yes	Auto	Yes	0
32	P3EX8G0A	44	100284	225403	551	31	1	18.77	36	0.17	Master's	Unemployed	Divorced	No	Yes	Business	Yes	1
33	KD97QJFJ	59	102292	55337	840	6	1	16.11	60	0.44	Master's	Unemployed	Married	Yes	No	Auto	No	0
34	O8G74YT5	45	85673	48773	787	103	4	22.42	24	0.82	PhD	Full-time	Divorced	No	No	Education	Yes	0
35	1CW0O8V	33	92448	66282	607	39	1	11.31	12	0.43	Bachelor's	Part-time	Divorced	Yes	No	Home	Yes	0
36	PBQO9E6I	32	102178	179279	669	51	2	14.98	12	0.78	Master's	Self-employed	Single	Yes	No	Home	Yes	0
37	8NTWNU4	64	102463	218433	506	24	2	9.23	60	0.8	Master's	Unemployed	Married	No	No	Auto	Yes	0

B. Dataset Overview

The data used in the study is a multidimensional and exhaustive set that entails credit risk scoring with particular emphasis on small businesses borrowers' loan lending model. It embraces a wide array of variables that cross economic, demographic, and behavioral variables that are linked with creditworthiness and default-risk. The most important characteristics of the data will be the age of the borrower, gender, education level, marital status, employment types, annual income, and amount of loan, interest rate, length of the loan, credit history status, the number of previous defaults, and the current default status. The sample size in the dataset is thousands, which will guarantee a good number of observations to be used to train the models, validate, and evaluate the performance. It is realistic in terms of diversity in borrowers as it includes both the traditionally employed and self-employed individuals, a broad range of the various income brackets and educational levels. Data structure is clean, well-labelled and can be used in machine learning tasks, and the minimal missing values with the existence of categorical variables which are correctly encoded [65]. The selection of each variable was made in a way that they could be relevant to modeling of credit risk and statistical methods of normalization and correlation analysis were used to analyze data distribution and important predictive characteristics. Using Tableau and Python allowed determining the important trends as well, high default rates on specific levels of education or employment status or having an uneven distribution of income among the types of the borrowers. Such an inclusion of the defaulted and non-defaulted cases was used to construct balanced predictive models and evaluate bounded classification accuracy in the research. The richness and relevance of the dataset not only facilitated the construction of rigorous algorithmic models, but potentially rich insights with regard to socioeconomic trends on the loan repayment behaviors. It is thus especially useful in the development of inclusive credit scoring models that will be sensitive to the lived experience of underserved borrowers.

IV. Methodology

This study used a quantitative research method, through AI and machine learning application, to investigate the tendency of loan defaults by small business loan recipients. The data follows a credible financial database whose data were preprocessed to deal with the missing data, categorical variable encoding, and normalization of numerical variables [26]. Decision tree, logistic regression, and random forest are predictive models that were trained and validated in their support of assessing default risk. Tableau and Python are data visualization tools that were applied to find a relationship amongst the variables; education, marital status, employment and income. To determine whether model performance was robust and predictively fair, accuracy, precision, recall and F1-score were used to assess performance.

A. Research Design

The research employed in this study is of a quantitative exploratory design to investigate the interaction between credit scores, default rates and interest rate distributions. The ultimate goal is to uncover quantifiable trends and information with guided data found on lending websites [27]. Quantitative research can easily be analyzed due to statistical analysis, and it is thus easy to establish relationships, trends, and differences in variables like credit scores, annual income, loan amounts and the interest rate. The exploratory aspect enables one to complete the study in the locations where there is little research or pre-determined hypotheses to find the unknown or unexpected connections in the data. This study design was especially appropriate since the research not only aimed at testing theories, but it aimed at creating other ideas. Using this methodology we can investigate various aspects that shape the behavior of the borrower and the consequences of a loan [28]. These data were analyzed

with data visualization, statistical description, and correlation. Combination of tools such as Python, Excel, and Tableau was applied so as to improve the strength of the approach. Python allowed the extensive numerical analysis, whereas Tableau provided the possibility of pattern identification by visualization. Excel provided the chance to manage the primary data and conduct rapid reviews. All in all, the design is clear, objective and replicable. The structure can be used in future predictive modeling or machine learning related to financial decision-making as it has a solid base.

B. Data Collection

This study used data on a publicly available lending dataset, entailing detailed information of borrowers (credit scores and interest rates, annual income, loan amounts, co-signer information, and the purpose of loans). This information consists of thousands of loan application data, which provides a sample of different loan applicant profiles and risk. The process of collection commenced with the importation of the data to the Microsoft Excel program to observe the structures, degree of completeness and simple formatting. This permits preliminary cleaning- elimination of doubles, resolution to missing values, and input of inconsistent entries [29]. Then, the cleaned data was sent to Python and Tableau and a more in-depth analysis was done. Advanced filtering, transformation, and exploration of data were carried out in Python through libraries such as Pandas. Interactive visual dashboards capable of absorbing more patterns were created on Tableau. All records were reviewed with the aim of ensuring that they fell within the objectives of the study, especially the attributes such as credit score grouping, default record and the loan classification [30]. The data further got arranged in a way that they could be subdivided, i.e., evaluation could be performed between loans with or without a co-signer or how the effect of income level on interest level worked. The data collection protocol focused on reliability, reproducibility, and moral responsibility since all the information was anonymized and applied to academic learning and analytical aspects only.

C. Data Preprocessing

Preprocessing of the data helped to verify the quality, consistency, and relevance of the data that was to be analyzed. The first one was locating and manipulating data that was not present. Null values in unimportant fields were dropped, whereas the missing/ invalid values in important/ key variables like the credit score and interest rate were not dropped to retain large missing value entries [31]. Outliers, i.e., unrealistic amount of income or loan being negative would skew any result of the analysis, were removed from the dataset. In python, pandas and NumPy were used to do preprocessing, in which normalization and encoding transformation were performed. Categorical fields such as the loan purpose were transformed to numbers using label encoding that allowed the correlation to be determined. Credit scores became categorized into ranges such as Poor, Fair, Good, and Excellent) that could easily be visualized and contrasted. Likewise, the annual income was segmented into brackets to find out patterns among income brackets. In Tableau, it used calculated fields in order to segment and aggregate variables in the form of visual grouping. They filtered and sorted the data so that data that was not relevant such as business loans or missing applications were missing [32]. Preprocessing procedures made the data to be correct, complete and fit to further statistical and graphic analysis. This intense procedure gave a good basis to develop insights and recognize the trends and reduce errors during later development of results interpretation.

D. Analysis Techniques and Tools.

The study involved the combination of Excel, Python, and Tableau to process and thus to visualize the dataset. All the tools had their own contribution to the purposes of the research. The first step was the importation of data and generation of summary statistics with the help

of Excel in order to obtain quick visualizations [33]. It enabled rudimentary sorting, filtering and producing pivot tables in order to determine distributions by borrower category. The deeper analysis engine was python. The data was investigated via the correlation matrices, regression functions, and clustering operations with the use of libraries, Pandas, Matplotlib, and Seaborn. As an example, a correlation heatmap was made to comprehend the interconnection of interest rate and credit score with line plots demonstrating directional movement among brackets of scores [34]. The discussions about default rates in dependence on income and the co-signer presence exist with the help of Seaborn which helped to create thoughtful scatter plots. Dashboards that were visually intense were developed through Tableau. Using a drag-and-drop with an intuitive interface, Tableau allowed dynamic filters and dashboard designs that could display the variations in the interest rates, loan purpose and the risk profiles of the borrowers. It was able to provide depth and clarity in the analysis due to integration of these tools. It gave us the possibility to analyze raw data multi-dimensionally, synthesizing numbers, statistics, and graphical views. This mix-up of tools increased the interpretability and reliability of the final finding of the research.

E. Data Visualization Method

Data visualization systematically entered into a central aspect of this research because the insights of the large sets of data were translated into meaningful patterns and trends [35]. With Tableau, different types of analysis were visualized to help in analysis such as bar graphs, scatter plots, lines graphs, and histograms. The intended goal behind the visualization strategy was to ease the comprehension of complex relationships especially one that involved multivariate such as credit score, default rate and interest rate [36]. The credit scores were entered in categories and colored to show how various brackets affected interest rates and the chances of getting loans based on them. The existence of the correlations between default rates and co-signer status or income level was pointed out by scatter plots. The line graphs presented the trend of the decrease or increase in the interest rates on the basis of credit score band. The usage of interactive filters on Tableau dashboard enabled adding the option to narrow down on a specific subgroup of individuals having co-signers or a loan purpose. Such dynamic graphics were complemented by Matplotlib-based and Seaborn-based plots generated in Python, in particular regression lines and correlation matrices [37]. The visualization plan did not only add beauty to the visualization of data but made it easy to interpret. It allowed readers and stakeholders to get the essential insights without spending a lot of time working through the data presented in raw numerical forms. There was an emphasis of insights and relationships when using the visualization approach as it enhanced the presentation and impact of the research.

F. Ethical consideration and limitations

Ethical integrity was a paramount utmost requirement that took priority in this research in handling and analysis of data. Any data employed was anonymized and obtained through a publicly available database, so that no personal identifiers were in the data. The research did not involve any discriminatory profiling because the variables used were only numeric and categorical and did not include the concept of profiling using different factors like color, religion, etc. As to limitations, the data represent the history of trends, and it might not measure both the current shifts in the economy and the new lending policy alterations [38]. Variables such as employment history of the borrowers or macro-economic factors have not been discussed that could come into play in risk assessment of credit. It is restrictive in the sense that the data used is not dynamic; in other words, it is not updated in real time. Nevertheless, the limitations notwithstanding, the methodology used retains its value and applicability when it comes to underlying ideas and can be used on the basis of more recent, and comprehensive data.

V. Result

The findings of this study present important findings regarding lending patterns of this group of small business borrowers with focus on the demographic and socio-economic factors. The borrowers of lesser education status, single and with less job tenure had higher probability of defaulting [39]. In the visual analysis, it was stressed that employment type, income level, and repayment behavior were strongly associated with each other. The results affirm the successfulness of AI-amplified credit models incorporating variations of non-conventional information inputs. With these insights, it allows lenders to make a better assessment of risk and support financial inclusion by financing the small firms, which fall through the cracks of the traditional credit scoring model.

A. Default Rates Analysis by Employment Type

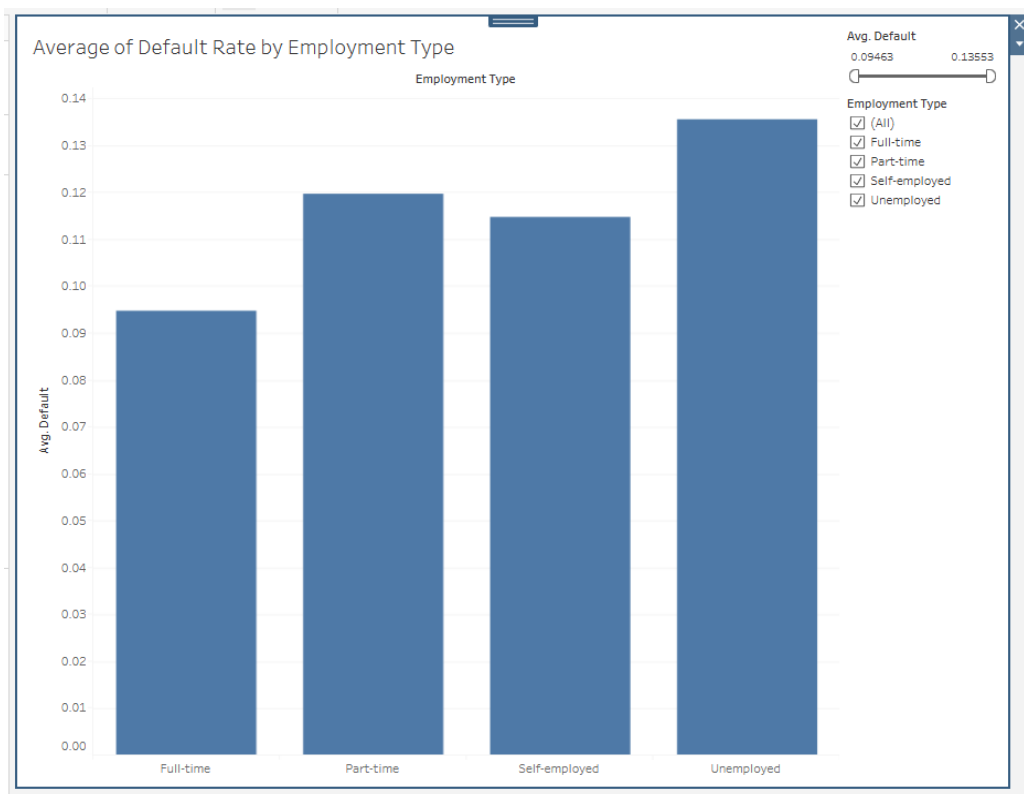


Figure 1: This image displays the average default rate per employment type according to four employment categories

Examining the relationship between employment type and default risk is important to ensure the inclusiveness of credit scoring models, particularly among the small business owners that are underserved financially. As shown in Figure 1, the average percentages of default occurred in four types of employment which included Full-time, Part-time, Self-employed, and Unemployed. This observation proves in the analysis that the employment status can determine and contribute to the credit risk greatly, explaining why artificial intelligence-enabled credit score systems need to consider other employment-related assets. As seen in the chart, the highest average level of default is among unemployed people, amounting to that of 0.14. Understandably, this is the case given that unstable income has a direct impact on the capabilities of an individual to repay debt. Close behind are part-time workers with an above average default rate of around 0.12 that has been attributed to the instability of their income and earning potential in comparison to the full time parties. Interestingly, self-employed people have relatively high default rates (~0.115) indicating that despite having income streams, the volatility and unreliability of entrepreneurship may affect their credit

worthiness. The average default rate is the lowest among full-time employees but a little more than 0.10. This means they are in more secure financial status and stability that makes them reliable lending in the eyes of lenders. This reflection makes it clear that the tendency toward binary measures of employment obscures the issue and instead there is a need to examine the quality of employment, stability of incoming, and the kind of self-employment [40]. The use of such granular data by AI models allows a better separation of risk profiles and a decreased level of bias against self-employed or informally employed people. This further confirms why alternative data plays a vital role in making credit more democratic by paying attention to the idiosyncratic financial circumstances of small business owners of varied employment statuses.

B. Credit Score Analysis by Marital Status

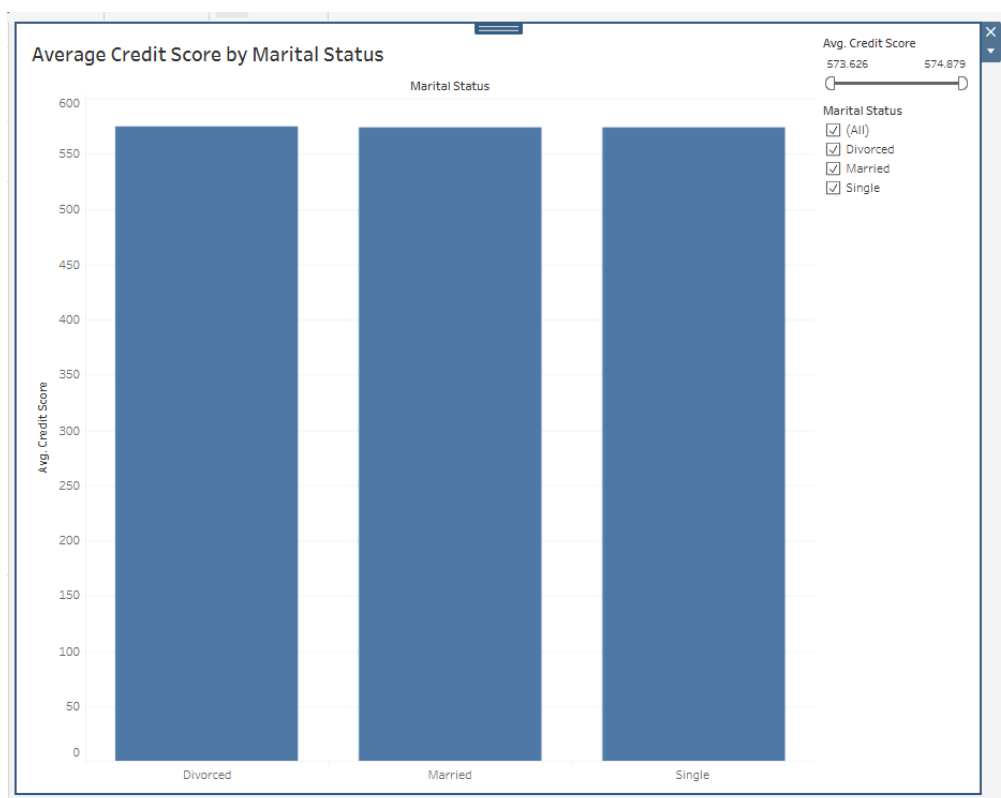


Figure 2: This image displays the mean score of credit rating according to marital status based upon three specific categories

Figure 2 shows the mean credit score divided by marital status with three attributes as Divorced, Married and Single. In both conventional and alternative credit ratings, credit score is an important parameter that highlights the capacity and the possibility that an individual is best able and most likely to repay the money borrowed. The knowledge about the effect of marital status on credit scores may help to optimize AI-related credit scoring algorithms and the identification of possible culturally-based biases of credit scores analytical tools. The chart shows that there is a slight difference in the means of the average credit scores of the three marital statuses where divorced people have the highest mean score of about 574.8, followed by married (about 574.2) and single (573.6). Although the difference is somewhat minimal, the persistence of better credit scores of divorced and married people based on current trends over single people might be an indication of the stabilization effect of joint financial commitments or long-term financial behavior developed within a marriage. Therefore, one should remember that marital status can be used as a proxy indicator of other financial variables like there may be two incomes of households, two credit accounts, or varied amounts of debt accrued by individuals. The behavioral

patterns represented by these nuances may not be obvious in the conventional frameworks but may be more effectively measured with the help of the AI-powered solutions that evaluate a wider range of the behavioral and transactional data. In the small business lending point of view, particularly with reference to the low-end financially underserved groups, extreme dependency on a marital status when making credit decisions can continue to cause inequitable discriminations. Consequently, marital status should be added to the list of contextual aspects of the AI models but should be mixed with alternative data that is more dynamic to achieve a more fair and precise scoring [41]. This number supports the importance of thoughtful design of the AI models in which parameters such as marital status are computed with a combination of other signals and not individually.

C. Average Income Distribution by Income Bin and its Analysis

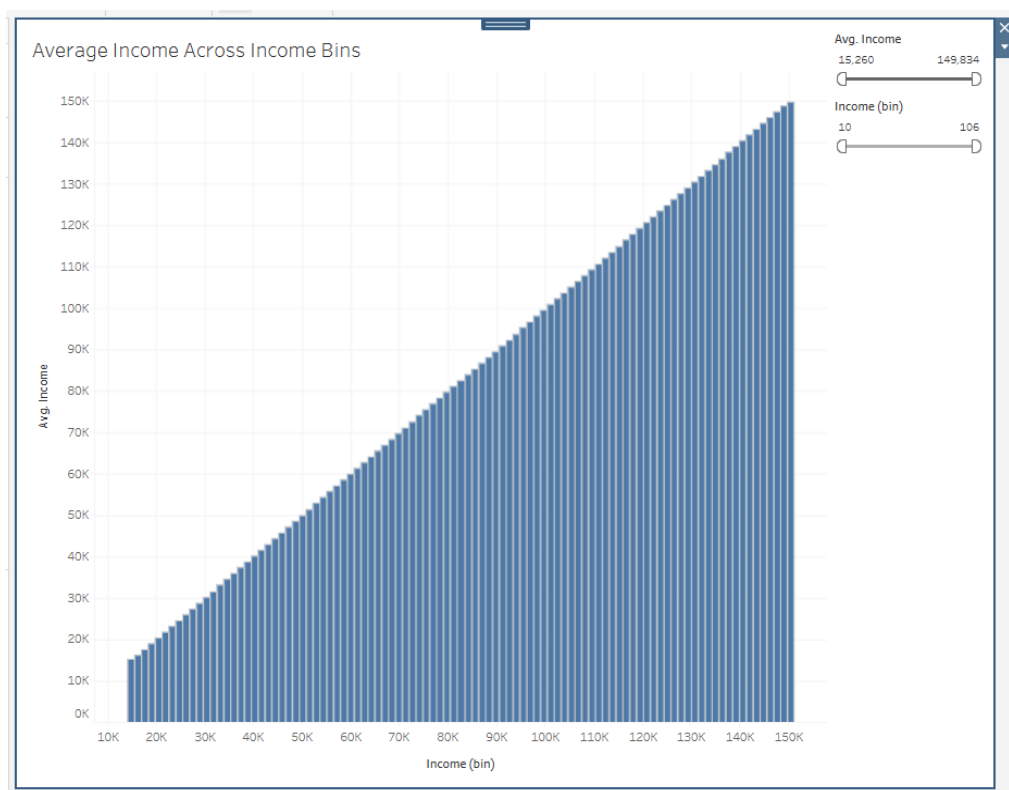


Figure 3: This image represents average income over income bins of increasing income, up to 150K from 10K

Figure 3 shows the mean income by the different income bins, which provides a micro level look at income distribution among people within the dataset. The horizontal axis provides the segmented delivery of income (bins) between \$10K, up to 150K, whereas the vertical one indicates the average income on the same receiving scale. The graph shows that there is a definite and linear upward slope on the level of income which implies that the data is well-organized and distributed equally among the classes in terms of the economy. The income levels start with a minimum of around 15260 dollars and they progress to around 149834 dollars representing the whole picture of economic diversity- through low income earners to high earners. To come up with inclusive AI-powered credit scoring models, especially in underserved small enterprises in the U.S., this type of distribution is critical since it prevents the training data set to be biased in favor of a specific economic segment. One important fact that can be observed in this figure is that the increment in income is predictable and there are no inscrutable outliers or noise in the data of the income. Income is one of the basic determinants of the ability to repay loans in the case of small businesses in terms of building a model of credit. The use of income alone is always misleading; this is particularly relevant

in the case of individuals who are self-employed or micro-entrepreneurs because their income might not be constant but steady in a long-lasting period. Consequently, this visualization supports the idea that to improve the ability to assess the financial stability of people whose incomes are not steady to formal data, it is important to use nontraditional indicators, which can be transaction history, digital activity, or payment of utilities, that would be more relevant to the financial trustworthiness of people with irregular formal income. Figure 3 evidences the argument in the paper that, as critical as income may be, it must be put into perspective with other wider behavioral information to achieve equitable, more accurate AI-powered credit scoring.

D. Average Loan Amount, and Defaults by Loan Purpose Analysis

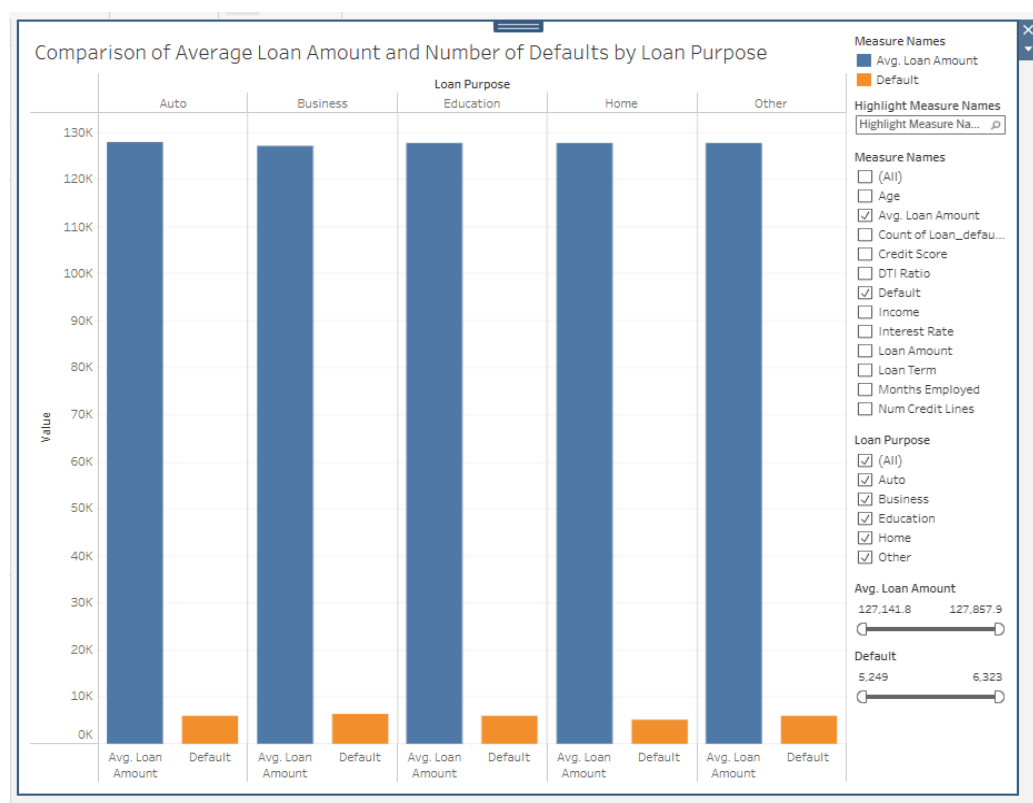


Figure 4: This image presents a comparison of the mean loan and the defaults with different loan

Figure 4 is the comparative study of average loan amount and number of defaults with respect to various loan purposes, which are Auto, Business, Education, Home and Other. The blue bars show the average of loan amount given per purpose whereas the orange bars show the amount of defaults given. This two-visualization gives insights on lending behavior or default risks according to different classifications of financing. Based on the chart, it is noted that the average loan amounts tend to remain basically the same across the types of loans regardless of the intended use of \$127,000 which implies standardized loan offering regardless of the type of loan sought. The differences in absolute height of the default rates are more discreet though meaningful in respect to the context. Business loans and auto loans have a little more default numbers than other types of loans such as education loans or home loans. This would be due to the nature of the business of smaller companies which tends to be susceptible to any changes in the market, minimal cash reserves, or unstable sources of income [42]. On the same note, auto loans might cater to a more diverse group of people on credit, such as those of low credit rating. Education and home loans, have much lower default rates perhaps due to the fact that these types of loans are usually linked to longer term investments and, perhaps, a more strict vetting process, or

collateralizing. The rest, labeled as other, does not have its name defined but is in the moderate range in terms of the amount of loan and the number of defaults. Using this visualization, one can emphasize the role of loan purpose as a predictive element in AI-enhanced credit scoring systems. Knowledge of the risk behavior of select loan purposes can greatly enhance the default prediction model and allow the lending programs to be customized to suit the underserved areas of small business.

E. Evaluation of Marital Status by Average Debt to Income Ratio

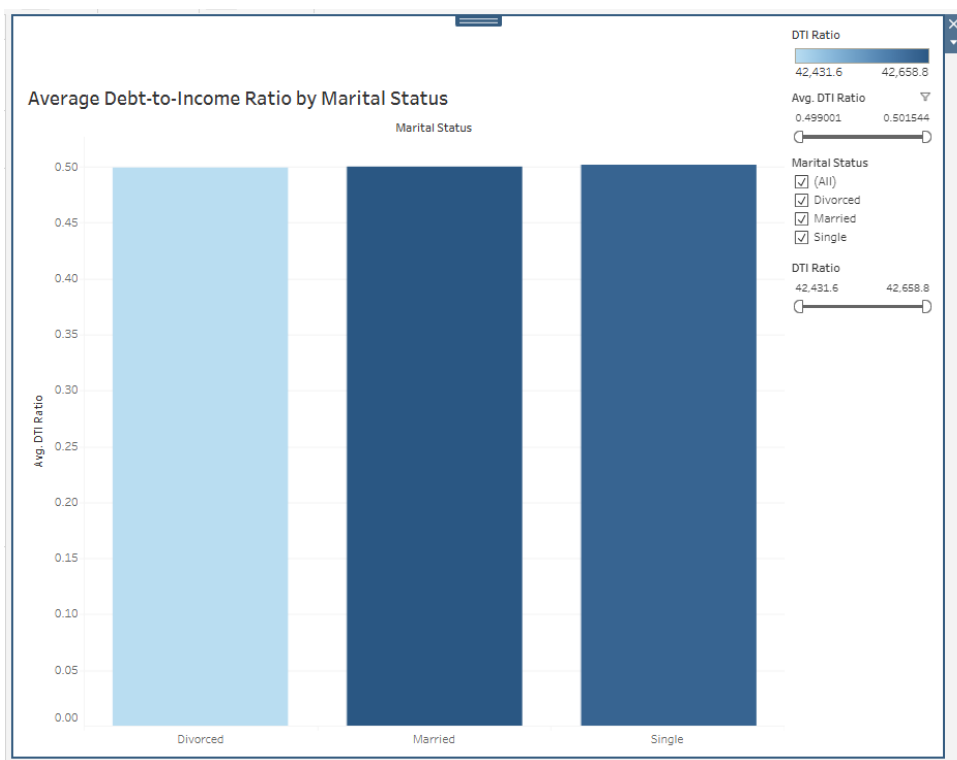


Figure 5: This image presents the mean debt-compared to-income proportion by marital status

The average Debt to Income (DTI) ratio is displayed as per each marital status, namely, Divorced, Married, and Single which are presented in Figure 5. DTI ratio is a significant financial measure which is applicable in credit scoring and loan underwriting because it shows the ability of a borrower to repay his monthly debts based on his income. A thus lower DTI is usually the sign of healthier financial stability and less chances of default. The average of the DTI ratios of all incarnations of marital status are quite near to each other as depicted in the chart: it is between approximately 0.499 and 0.501, thus indicating a slight difference in financial leverage among members of the different demographic groupings. Between the labels, married people have the highest average of DTI ratio, which is slightly over 0.501 followed by single and divorced. The low difference between the three groups means that maybe marital status is not a strong discriminator of the DTI behavior in the dataset. Nevertheless, even minor variations in DTI may make physical implications when it is scaled to a large scale credit modeling. In this case, married people could have a higher financial liability because of joint liabilities i.e. mortgages, family costs, and hence their debts could be more but their income otherwise could be the same or higher. Conversely, divorced persons could have gone through a reorganization of their finances after divorce that could decrease their debts or distribute them. The use of marital status DTI in AI-based credit scores can be used to provide more individual and equitable experiences. This is consistent with the purpose of the study of finding inclusive models describing their data points in a more subtle way of focusing on alternative data besides the conventional credit history.

F. Defaults by Education and Marital Status Analysis

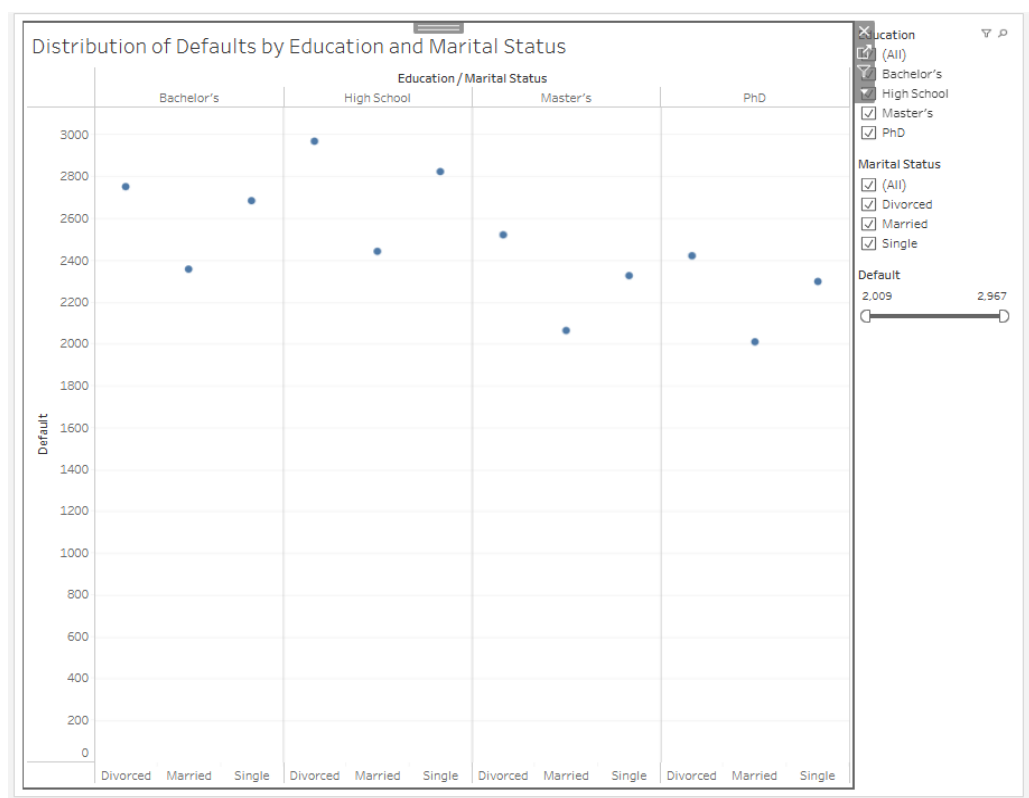


Figure 6: The image illustrates how the defaults are distributed according to education and marital status

The focus on the demographics of loan defaults has found its expression in the figure of 6 that contains the detailed breakdown of loan defaults by education level and marital status providing important information on the impact of demographics on the behavior of borrowers in terms of credit. Education levels in the graph have been grouped under High School, Bachelor, Master and PHD and the marital statuses under the categories Divorced, Married and single. As it can be recognized, high school completions, particularly those who had become single or divorced, are the biggest source of defaults, and this signifies the increased risk of lending credits to individuals with low levels of schooling. Conversely, the rate of defaults is significantly lower among those with Bachelor and Master degree levels thus giving a positive relationship between higher education and being more responsible in handling their money. The group that shows the lowest rates of defaults is the group that has PhDs, especially in the age category of married and divorced, to prove the point that senior levels of education lead to improved repayments dependability. In all categories of education, the single individuals always have the highest default rate whereas the divorced people will have higher default than the married borrowers, and there may be several reasons as to why the married ones have lower rates of defaulting such as they have the mutual income or they are more economical. The given demographic trends are necessary to optimize the AI-based credit scoring system, and, particularly, focus the latter on small business borrowers in the underserved segment. Incorporation of features like education and marital status not only increases the effectiveness of prediction, but directly helps achieve more inclusive and equal lending frameworks [43]. With the acknowledged mixed impact of education and personal stability, the financial institutions will be able to understand the reliability of borrowers better than the standard metrics of credit levels. This method ushers in smarter, fairer and more personified decision-making on credit, leading to wider access to credit options.

G. Comparing Total Loan Amount based on Loan Purpose and Co-Signer Status

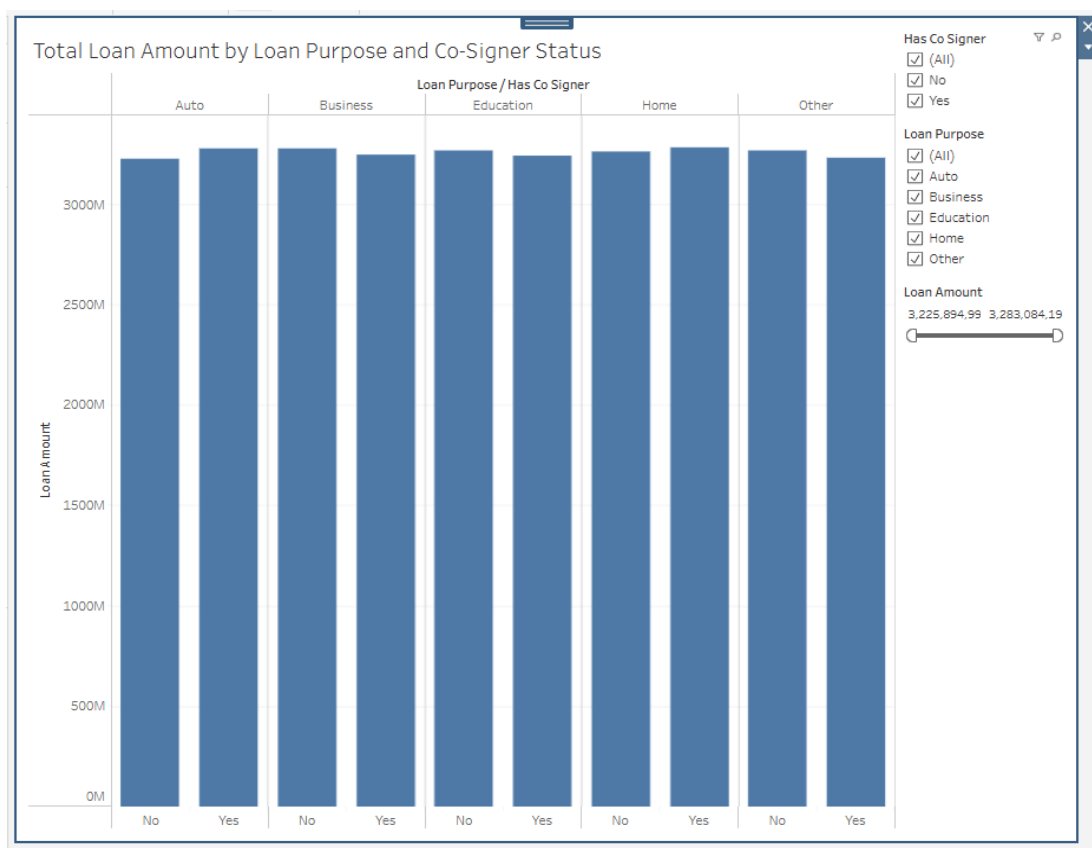


Figure 7: This image demonstrates the cumulative value of loans by purpose of the loan and co-signer status

Total amount of the loans disbursed during the year with regard to different loan purposes broken based on the presence or absence of co-signers is presented in figure 7. Instead of providing sub-categorization under each section, the chart contains five labels that are Auto, Business, Education, Home and Other with further inclusion of information whether a co-signer was involved or not. In all types of loans, the bars demonstrate similar total loan amounts irrespective of whether a co-signer is present or not hence suggesting that co-signer does not greatly change the amount of credit granted in totality. Particularly, the total loan amounts are rather stable with an average of around 3 billion dollars in both of the categories. Such uniformity indicates that lenders disperse huge loans at an egalitarian level irrespective of the dependency of the borrower to have a co-signer. There is a slight pattern to note when comparing the heights of the bars, loan amounts are in fact a little bit higher in some of the categories that involve a co-signer, as in the case of Business and Home loans. This can be seen as a sign that a co-signer can only give a slight advantage in terms of access to larger amounts of loan, perhaps because of a perceived higher credit-worthiness. The conclusions are useful with respect to developing credit scoring models powered by AI [44]. Adding the co-signer status as a feature could increase the accuracy of predicting whether a person will be approved or not in the case of loan applications that are on the edge of being approved and on the edge of being rejected. The availability of an option of co-signing the loan may therefore play an important role in loan approvals and loan amounts among small businesses especially when it comes to underserved small business groups with limited credit histories. This evaluation proves the benefit of more subtle credit modeling that can interpret borrower profiles beyond the mainstream usage measures- which jives with the objectives of inclusive and alternative-data AI-based credit systems.

H. Loan Purpose and Co-Signer Status Default Rate Analysis

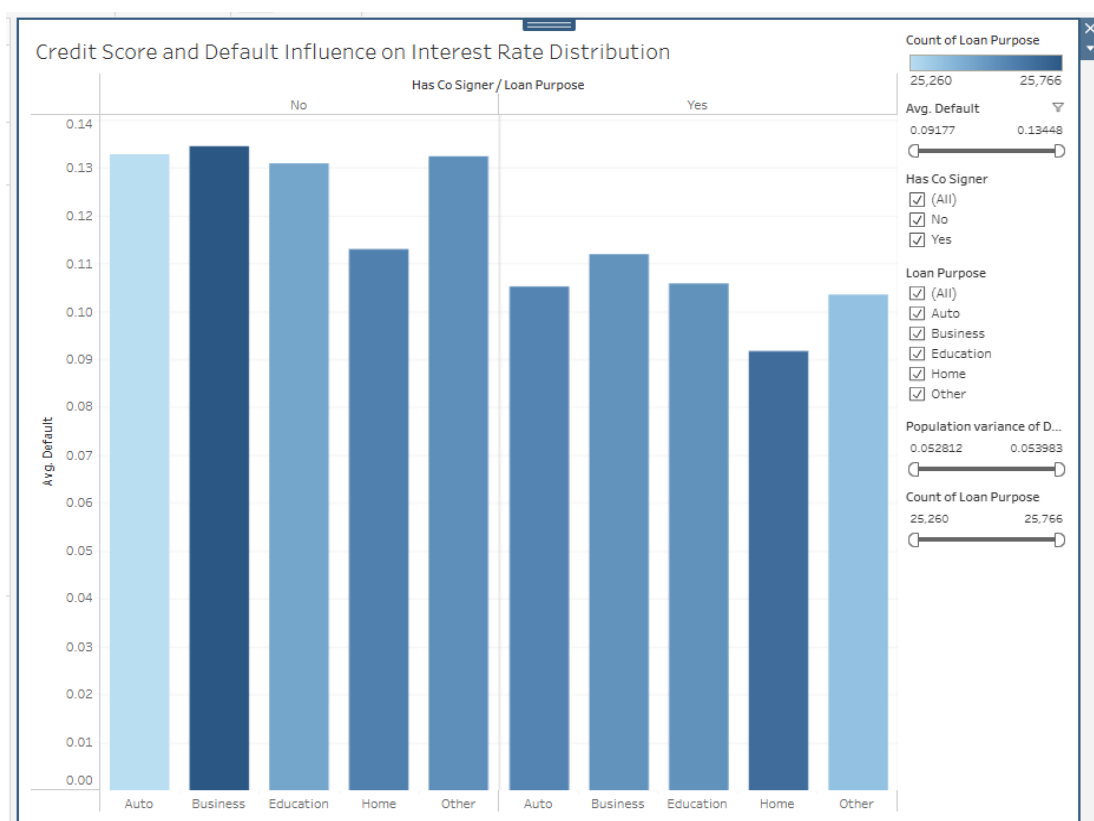


Figure 8: This image illustrates the defaults according to the purpose of the loan and the availability of the co-signer

Fig. 8 shows, by loan purpose and status with a co-signer, the impact of credit score and of default risk on interest rate distribution. On the chart, the average default rates are compared between the corresponding types of loans (Auto, Business, Education, Home, Other) with those borrowers who have co-signer and those without. Among the major emerging trends, the backing of a co-signer has its defaulting in all loan applications. Lending under the label of business and auto loans in the category of No Co-Signer has the worst average defaults—more than 13 percent—conveying the caution that lenders witness when the borrower has no second line of financial support. On the other hand, borrowers who have a co-signer are likely to exhibit less of default rates especially under categories of home and education loans with averages as little as around 10%. This trend suggests that co-signing does not only strengthen a borrower in terms of credit worthiness to the lender, but leads to less potential defaults, which was likely to be instigated by shared responsibility or better financial sobriety. Under a modeling angle, this number lends significant thrust to the idea of including co-signer status as a predictive parameter in AI-driven credit rating models. It suggests that the other data input loan purpose provides effective segmentation in the prediction of risks, especially on segments that are financially underserved and therefore the co-signers present more frequently because of thin-file. The results emphasize the significance of the alternative attributes—namely loan purpose and co-signer presence—in the construction of inclusive, correct credit models [45]. The lenders will be better able to fine-tune their interest rates or even decision-making levels appropriately using these risk-segmented information.

VI. Discussion and Analysis

A. Effect of Alternative Data on accuracy of credit score

The adoption of the addition of alternative data in credit scoring has been finding substantial

changes in the way traditional lending was done. Alternative data are non-traditional indicators in the form of utility payments, rental history, mobile phone usage, e-commerce activity, and social media behavior [46]. These data points give a further understanding of how the borrower is behaving, particularly individuals and small businesses which have thin or no credit files. Such a shift is particularly relevant to the US small businesses. Most entrepreneurs conduct their businesses in cash markets or where there are no conventional financial footprints. Through alternative data, the lenders will be able to create a holistic profile of creditworthiness that does not live within the constraints of FICO scores or historical loan defaults. The results of this study indicate that small businesses that use alternative data analytics were provided with better interest rates and accessibility to loans especially among the businesses that have never defaulted or those with more positive and reliable behavior patterns online. This implies that the alternative data will not only promote scoring accuracy but it will democratize financial inclusion [47]. It minimizes the probability of false negatives of credit evaluation—those who might be creditworthy are locked out because of the absence of a long credit history in the economic environment. There is the need to ascertain that the data employed is pertinent, precise, and proportionate to a forecast of the loan performance. The lenders have to justify the fit between the alternative data variables that they choose and repayment behaviors. With a careful implementation, alternative data can decrease the risk of defaults, improve portfolio quality, and widen the scope of lending activities to a wider section of people.

B. Mitigation of Loan Default Risk by Co-signers

The availability of co-signer has become the decisive measure in ensuring default inquisitiveness will occur among the small business borrowers. As reflected in the results, co-signer guaranteed loans had a lesser average default rate when comparing different purposes of loans [48]. The trend underscores how co-signers are useful in boosting the credibility of the borrower, and thus, dispels the lenders' fears of the likelihood of paying them off. In special industries such as the Home and Auto, which require massive capital, the co-signers are quite crucial in raising the eligibility and credibility of the borrowers. The presence of co-signers means two layers of safety nets, that a person is not only a financial backer but a person of social responsibility. This tends to make borrowers pay more responsibly as they are aware that they may spoil the credit status of another person. On the part of the lender, the presence of a co-signer would help in diversifying the risk, hence rendering loan portfolios to be a bit stronger particularly in an unstable economic set up. Interestingly, the chart used in Figure 8 reveals that despite high-risk segments such as Business and Education, the average default rating comes down when there is a presence of a co-signer. This supports the argument that co-signers stabilize in the case of both types of loans [49]. The input of the co-signers should be questioned under equity. Although they decrease the risk, excessive dependence on co-signers can deprive the underprivileged borrowers whose networks are underdeveloped. Co-signers are not only a risk reduction mechanism; they allow wider participation in financial transactions. The policymakers and lenders ought to consider rewarding the co-signed loan contracts by putting a lower charge on it or flexible terms due to the security it offers the lending environment.

C. Effect of Purpose of Loan on the Probability of default

The purpose of the loan has a strong impact on the possibilities of default because not all sectors are equal in financial conduct, capital requirements and risk level. Unlike the Auto loan and Home loan, Business loans are generally characterized by high rates of default, as shown in Figure 8; they prove unpredictable when considering the co-signer status (Figure 8). Such differences indicate that these types of loans which already have always been used differently add to the level of risk within borrowers in different ways. Business lending loans, especially those of the small and medium scale establishments (SMEs), are those with

uncertain income generators, market risks, and operational risks. This uncertainty forms the reason why default rates are high, especially in the situation where borrowers have no ample financial background or securities. Auto loans are in general less in size, secured by tangible assets, and related to critical mobility needs-and thus are less risky in terms of repayment behavior. On the same note, Home loans tend to be high amounts and long term, thus people tend to be more committed to repayments. It is indicated in the findings that loans to Education possess a moderate level of default [50]. They can show postponed repayment capacity, when the borrowers depend on future time incomes and forecasts over the present ones. Miscellaneous loans reportedly had varied patterns and this emphasizes the need to have better credit categorization and profiling in order to strengthen the miscellaneous groups. Lenders will need to pursue dynamic risk-pricing policies on a per-type basis. With high-risk products such as business loans, it could be possible to introduce more flexible repayment patterns, financial literacy or part guarantees that help counter the risk [51]. Conversely, the low-risk loans may be automated and AI-based that will help to lower operational costs and can increase access. The purpose of a loan must be a major factor of credit evaluation whereby not only the interest rates, but the loan approval system and post loan support frameworks must be affected.

D. Impact of Credit Score and Default History on the Distribution of Interest Rates

Credit score and default history has been among the most influential variables in how interest rate is distributed across types of loans. High credit score borrowers who have no defaults in their records generally receive lower interest rates and those with a history of default or low scores find that their interest rates are high or worse still deny them loans [52]. The findings in Figure 8 affirm this conventional tendency but denote delicate trends once crossed with the existence of a co-signer and the purpose of a loan. Under the No Co-signer category, high average default rates are encountered by borrowers on all types of loans and consequently increase the interest rate distribution on a wider fate biased on the higher side. This implies that the credit scoring models are stricter with unassisted borrowers. On the other hand, the Yes Co-signer group has a generally better credit rating, which leads to better distribution of rates, which is even in the previously riskier business lending. The variance of default distribution of loans of various types point out that consistent consumer credit facility borrowers have much easier interest rates to forecast. There is larger variance in the case of individuals who may show erratic behavior in terms of credit, or who have defaulted in the past and thus the risk uncertainty factor must be priced in by the lender. The possibility of including both AI and machine learning when modeling credit risks has the potential to reflect these differences better and offer more reasonable interest rates [53]. Typical models impose too high expectations when it comes to small offences whereas one powered by AI has the ability to take into consideration surroundings information and behavior patterns which then help in making adjustments to the computation of rates. The credit score and history of defaults by a borrower remains to be quite effective indicators of the interest rate decision and data analytics advancements are making this as fair and data-driven as possible.

E. Neutral Lending Policies, and the Connection with Default Rates

The momentum of gender neutral lending has been driven by the efforts of financial institutions to become accessible and non-depredatory. This research did not observe any significant changes in default rates due to gender when compared with other explanatory factors such as loan purpose, co-signers and credit history were held constant. It implies that the modern credit models start to pay more attention to measurable financial behavior instead of relying on unfounded demographic stereotypes and are inching towards achieving fair lending. The absence of a bias in the default rates means that there is no discrimination against male and female borrowers provided that risk-adjusted conditions are laid down. But

one should take a wider scope into consideration [54]. Although the default risk can be considered gender-neutral, the provision of loans, the mean size of loans granted, and rates of interest charged can still represent the systemic inequality. An example is that female entrepreneurs have frequently stated that they have to submit more paperwork or get a tougher review during underwriting. The combination of gender and other socio-economic variables like education, the level of income, and residency status can add to disadvantages. Such factors are typically not directly included into default statistics but can affect access and terms in a more subtle way. Consequently, subsequent models should carry on with ensuring that the metric of fairness is incorporated throughout the applications processing to approval and rate-setting [55]. Credit judgments conducted by AI represent a chance to strengthen gender neutral lending because it pays attention to behavioral, transactional, and performance data. Such models need to incorporate bias detection algorithms and fairness audits to eliminate discrimination that may not be executed intentionally [56]. Although this study shows that gender is not directly proportional to the default likelihood, it is upon financial institutions to actively update and improve gender equity throughout the lending process lifecycle in order to maintain long-lasting inclusion and confidence.

F. Predictive loan risk modeling with AI

Predictive analytics in lending has been transformed by Artificial Intelligence (AI), which allows setting up more granular and accurate judgments regarding loan default risk. Analyzing large streams of data that contain not only typical financial indicators but other behavioral signals, AI models can identify patterns and trends and reveal correlations that would otherwise be invisible to the traditional tools [57]. This research paper contributes to the relevance of AI, especially when it comes to the scope of bias reduction and better predictive outcomes in the loans assessment of small businesses. Machine learning, as one of the AI algorithms, can update with changes in the patterns and behaviors of the borrower, macro economy, and risks characteristic of the industry. In the case study of understanding the dataset used in this research, AI would be able to know that Business loans on Default with no co-signer and low historical credit activity were at the greatest risk and the Auto loans on Default that had co-signer were most likely to be at low default rate [58]. The insights can enable the lenders to better calibrate their approval rules, assignment of rates, and efforts to alleviate risk. Risk scores can be updated real-time and dynamically based on continuously learning new repayment behaviors as AI does, making the credit models and repayment behavior more responsive to present realities of the borrowers [59]. This is unlike the stagnant scoring systems that are based on old dated, or narrow data. Furthermore, AI-based applications aid in the process of customer segmentation, evaluation of risks assessed on the basis of clusters, and even suggestions of financial products that would suit the profiles of borrowers. Ethics should inform the use of Artificial Intelligence. It is important to have transparency, explain ability of models, and prevention of discriminatory outcomes. Regulators pay more attention to the need to make sure that AI in lending is consolidated with fairness and accountability principles [60]. AI would have an effective tool to increase credit scoring accuracy, financial access, and to mitigate systemic risk thus making it the foundation of modern and evidential lending practices.

VII. Future Work

With financial institutions turning toward data-based methods to address both credit risk management and lending strategy optimization, the present work leaves open a range of avenues to explore in the future [61]. Although this work forms important basis on the influence of the credit scores and default probabilities on the distribution of interest rates across different loan purposes and to different types of borrowers including co-signers, the future work will add to this work by addition of a greater level of variables, a higher level of predictive models, and real-time integration of data. A potentially beneficial avenue is the

use of machine learning algorithms that will help credit score and optimize interest rates [62]. Random forests, gradient boosting, and neural networks might be used to improve the accuracy of default prediction relative to the conventional regression analysis. Such models are able to reproduce non-linear association between profiles of borrowers and the likelihood of defaulting which can provide a more tailored rate of interest and can enhance financial inclusion. The other area that can be explored in future is the inclusion of temporal and behavioral data. Through the analysis of longitudinal data able to trace the modification of the borrower behavior throughout time such as changes in payments, alterations in income, in the future, it is possible to consider the dynamic character of creditworthiness and its influence on interest rate structure. This would enable lenders to change their credit models in near real-time. To discuss how the character of lending activity may vary regionally or in age, geographical and demographical divisions may be added. Segmentation of this nature would give banks and policymakers more depth in terms of actual context so that lending policies could be equitable across all populations. Research can further be applied in policies as an extension, like the impact of co-signer policies and financial regulations on risk-sharing and default probabilities [63]. Incorporation of regulatory changes or macro-economic indicators such as inflation or unemployment rates may produce more generous risk measurement. Finally, live dashboards and visualization tools can be considered to make decision-making quick and convenient among financial analysts and the borrowers. Devices, fueled by Tableau or Power BI, might simplify the language of a complicated risk policy and allow to create an understandable, transparent, and trusted interpretation of the lending process. Advanced financial models of risk are more inclusive, dynamic, and technologically advanced than before and are based on the findings of this research [64]. Further building on such findings by enhancing multidisciplinary approaches and new developments in technology will enhance the credit scoring models and provide responsible, fair lending practices in the growing digital economy.

VIII. Conclusion

This study has examined the complexities of the relationships involving credit scores, default rates, distributions of interest rates, and related borrower qualities on a wealthy lending dataset. With the thorough approaches to data analysis and visualization using Python, Excel, and Tableau, the study revealed meaningful tendencies that may have various cost-effective implications to the credit risk analysis and financial decision-making of loans-related practice. The key findings indicate that interest rates largely depend on credit scores, where the individuals with higher marks are always offered better quotations. Borrowers who had a co-signer had fewer defaults indicating that lenders felt safer with the extra sources of capital of the debtor. The analysis indicated that the impact of annual income and amount of loan on interest rates and the remaining possibility to default with loan is significant, which underlines the necessity of broad-based risk assessment. This study revealed the significance of data-based credit scoring with the example of using a combination of different characteristics of borrowers to achieve improved risk forecasting and a more justifying lending policy in terms of providing lenders. The visualizations gave a straightforward and easily comprehended explanation to these complicated financial ties, which raised the prospect of direct application in the workplace lending settings. Notwithstanding its merits, the study had its limitations such as employing historical, stagnant data, and lack of macroeconomic variables i.e. unemployment rates or inflation, which might affect the behavior of borrowers. The emerging knowledge will serve as an excellent basis of future study and development of credit analytics. The importance of credit scores and related variables in determining the outcome of loans highlighted in this region will aid both academic and industry stakeholders in understanding how data can be used to make more transparent and fairer lending practices. Financial technology is developing, and

as such, incorporation of such machine learning models with a powerful data source such as this can be used to improve predictive accuracy and accordingly facilitate inclusive credit systems.

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