## **GOSPODARKA I INNOWACJE**



Volume: 29 | 2022

Economy and Innovation ISSN: 2545-0573

For more information contact: editor@gospodarkainnowacje.pl

## BUSINESS RULES AUTOMATION THROUGH ARTIFICIAL INTELLIGENCE: IMPLICATIONS ANALYSIS AND DESIGN

#### **Abdul Azeem Mohammed**

Master of Science in Information Studies, Lindsey Wilson College, USA

## Tanvir Rahman Akash

Bachelor's of Business Administration in Finance, Bangladesh University of Professionals (BUP) Dhaka, Bangladesh

#### **Ismoth Zerine**

Faculty of Arts, National University of Bangladesh, Gazipur, Bangladesh

#### K M Zubair

Bachelor of Science in Computer Science, International Islamic University Malaysia, Kuala Lumpur, Malaysia

#### **Md Mainul Islam**

School of Business, Primeasia University, Dhaka, Bangladesh

#### ARTICLEINFO.

**Keywords:** Automation based on AI, Business Rules, Fraud Detection, Predictive modeling, Anomaly Detection and Transaction Analytics.

## Abstract

BRMS have long been the structural backbone of organizational decision-making, and support the definition, validation and enforcement of operational logic in compliance, financial transactions and fraud prevention areas. However, the classic inflexible rule-based approaches can have problems in keeping up with a fast-growing information load and changing tactics of attackers. The study aims to explore the revolutionary nature of Artificial Intelligence (AI) in the automated process of business rules, and its implication to systems analysis and design. Based on the Credit Card Transactions Fraud Detection Dataset (2019-2020), the study shows how AI-based models, which comprise decision trees, ensemble learning, and explainable AI, can be used to derive adaptive rules based on transactional data. The study uses a simulated dataset of 1,000 customers and 800 merchants to investigate the trends of fraudulent and honest activity on each type of transaction, demographic, geography, and time. Such categories as grocery point of sale, online shopping, and food and dining are determined as the most vulnerable and have gender peculiarities, with female customers having higher rates of fraud affecting personal care product purchases and male customers having higher fraud rates affecting online shopping. Geographic analysis demonstrates that there are high fraud concentrations in states with high populations like California, Texas, Florida, and New York, whereas the temporal analysis indicates that these periods have high consumption. The paper also deals with the ethical issues such as privacy of the data, fairness, and transparency of the data, which will make AI usage responsible.



All in all, by combining AI-based models and automated business rules, precision, scalability, and efficiency in fraud detection are improved and can help to design intelligent, adaptive, and ethically sound financial security systems.

http://www.gospodarkainnowacje.pl/ © 2024 LWAB.

#### I. Introduction

## A. History of Business Rules Management

Business Rules Management Systems (BRMS) is a formalized system of defining, implementing, and monitoring organizational rules serving as the basis of operational and strategic decision-making. Conventionally, BRMS used to be based on static hand-written rules that had to be updated frequently and human-intervention was common, which allowed mistakes, inefficiency and delay to respond to new trends or anomalies. Particularly weak in these systems were high-velocity areas like financial services, healthcare, and supply chain management, where the volume, variety, and velocity of data is ever growing [1]. The restrictions of traditional BRMS became increasingly evident as business became more complicated and regulatory requirements increased. Fixed sets of rules failed to endure the speedy alterations of the operational procedures, and organizations were left vulnerable to the infractions of the rules, financial frauds, and operational disorders. In addition, the inflexibility of the traditional rulebased systems limited the flexibility of analysts and managers to enhance their flexibility to changes in business needs. In reaction, organizations started to investigate the concept of using intelligent, automated solutions, which can analyze big volumes of data, identify latent patterns, and dynamically create rules that are reflective of real-time realities of operation. The development of BRMS into AIenhanced automation is a paradigm shift in the field of business activities because it has focused on flexibility, speed, and accuracy [2]. The AI-enhanced BRMS can be used to enhance organizational agility, better risk management, and minimize human error, which preconditions a new wave of automated decision-making processes by balancing operational efficiency with compliance and governance needs.

## B. AI in the Business Rule Automation

Artificial Intelligence (AI) has become a disrupted technology in the world of automating business rules, providing far greater abilities than the traditional fixed frameworks. Machine learning, natural language processing, and explainable AI (XAI) can be used by organizations to discover, validate and implement business rules with unprecedented accuracy and efficiency. Machine learning algorithms are able to discover patterns in both past and current data, and reveal latent relationships and anomalies that would otherwise be overlooked by fixed policies [3]. Natural language processing makes it possible to extract and interpret the rules that are provided by textual documentation, legal frameworks and operational policies and transform them into actionable insights. Explainable AI provides clarity to AIbased decisions which enable analysts and regulators to know how a particular rule can be generated and implemented. In fraud detection, e.g., AI can detect complicated transactional patterns, e.g., odd purchase patterns, abnormal expenditure habits, or geographic aberrations, and formulate dynamic rules which change in tandem as fraudsters develop. This ability to adapt is highly important in high-risk areas where the fixed rules systems frequently face outpaced threats. Moreover, automation of rules powered by AI helps to decrease the workload of human analysts, who can also concentrate on validation, oversight and strategy instead of coding rules manually. Resiliency of organizations is also promoted by the adoption of AI into business rule management systems to facilitate real-time decisionmaking, proactive risk reduction, and improved adherence to diverse changing regulations [4]. Due to this, AI-based automation is being viewed not only as a technical improvement, but as a strategic facilitator of smarter, faster and more agile business operations in various sectors.

WIEDZY

#### C. Problem Statement

Regardless of the immense possibilities of automating business rules using AI, organizations are encountering tremendous difficulties in merging AI-generated deliverables with the current BRMS systems. The traditional systems do support the implementation of fixed rules and it is hard to add continuously emerging insights of AI without interfering with the workflow or failing the compliance criteria [5]. The validation and supervision of the AI-generated rules demand new skill sets and organizational training to move analysts away from writing the rules manually to performing the validation and supervision tasks. Moreover, the system designers should make sure that AI-based rules are understandable, visible, and consistent with the regulatory frameworks. This research fills this gap of knowledge of how AI-enabled rule automation will work in practice in systems analysis, system design, and operational governance.

## D. Research Objectives

The primary purposes of this paper are to:

- Discover how AI can be used to automatically perform business rules to detect fraud.
- Consider what it would imply to systems analysts in the collection of requirements and oversight of rules [6].
- Focus on the AI-generated rule integration design issues.
- Suggest best practices of hybrid rule automation.
- Look into regulatory and compliance issues in AI-based rule systems.
- Determine effects to organizational efficiency and decision making agility.

## E. Research Questions

- What is the role of AI in the automation of business rules in fraud detection?
- But what are the pitfalls to analysts and designers applying AI-generated rules?
- What is the way out of the tradeoff between accuracy, explainability and compliance in hybrid systems?

## F. Significance of the Study

This study is of immense importance to academic and real-life research as the methodology offers a holistic approach to AI-based business rule automation. First, it adds to the comprehension of how AI can be used to improve fraud detection in order to enable organizations to pick up on more complex, changing patterns that the more traditional static rules might be missing. Second, it sheds light on the evolving positions of the analysts and system designers in the decision environments that are driven by AI, which require the skills in the areas of rule validation, supervision, and interpretation as opposed to manual coding. Third, the research provides recommendations in the development of transparent, explainable, and regulatory-compliant systems, which is essential in the environment where legal and ethical principles hold the greatest importance [7]. The study also examines ways of adopting hybrid solutions that combine fixed rules of compliance with adaptive AI-generated rules that the organization can implement to balance between governance, accuracy, and operational agility. Outside of finance, the insights can be applied more widely in healthcare, supply chain management and other industries where automation of rules is needed to achieve efficiency and reduce risks. The study provides a foundation upon which subsequent research and practice in terms of designing intelligent, adaptive decision systems that lead to greater resiliency and strategic decision-making in organizations may be grounded by considering the intersection of AI, business rules, and systems design. This research in the end will aid in not only theoretical understanding, but a practical recommendation of how AI can be

WIEDZY

utilized to enhance business processes in challenging, fast-paced situations.

#### **II. Literature Review**

## A. Business Rules Management Systems are Evolving

Over the last decades, Business Rules Management Systems (BRMS) have been changing considerably, becoming more dynamic than before and relying on more advanced platforms that enable complex decision-making. First, BRMS were intended to formalize organizational logic into inflexible rules, which made the processes of operations consistent. These early systems had limited scalability, adaptability and response to dynamic environments and also had limited validation and monitoring capabilities [8]. With the introduction of more data-based and sophisticated organizational processes, there was the necessity of greater flexibility and automation. BRMS modernization includes rule versioning, automatic deployment, and integration with enterprise resource planning (ERP), which enables businesses to more easily manage large-scale rules. Even these developments cannot overcome the fact that traditional systems are reactive and that they need human intervention to update rules and are incapable of identifying emerging patterns before they occur. This drawback has been more pronounced within sectors like fraud detection, regulatory compliance and financial risk management whereby in many cases any attempt at using a fixed rule to guide operational processes can hardly keep up with the dynamic nature of operations in such areas. The BRMS development has therefore brought on the inclusion of smart technologies, with the focus on flexibility, real-time decision making, and the creation of dynamic rules. Organizations can improve agility, minimize operational errors, and continue to be compliant by moving away manual rule updates towards automated, data-driven rule creation [9]. This evolution, the literature points out, is not only technological but strategic in nature since the ability to quickly adjust business rules has now taken center stage in an enterprise as a source of competitive advantage, operational efficiency and regulatory resilience.

## B. Business Rule Automation with the help of AI

The concept of artificial intelligence changed the landscape of automation of business rules and organizations can no longer afford to rely on manual, static-coded rules. Machine learning, deep learning, and natural language processing (NLP) enable patterns, trends, and correlations to be extracted out of large and complicated data sets and convert raw data into rules to be acted upon. It is especially effective in finding conditions that determine abnormal behavior, e.g. fraudulent transactions or operational anomalies using decision trees and ensemble learning techniques. The use of reinforcement learning methods can be used to optimize rule generation, using feedback of real world processes to improve decision outcomes through increased iterations [10]. NLP is used to transform unstructured textual data, e.g. policy documents and compliance regulations, into rules that can be processed by a machine, minimizing the disconnection between human understanding and automated decision systems. Also, explainable AI (XAI) methods are becoming more common to make sure that rules generated can be interpreted so that analysts and decision-makers can verify, monitor, and trust AI-generated results. This openness is essential in the regulatory compliance, risk, and internal audit procedures since opaque rules development might cause mistakes, liability, or ethical issues. There is also constant adaptation made possible with AI-driven rule automation, which provides systems with the capability to keep updating rules in real-time as the world changes or new risks arise. Therefore, AI is not only improving the efficiency of operations, but it is also providing a set of new possibilities in predictive and prescriptive analytics [11]. According to the literature, the use of AI methods in automating rules within organizations can lead to an increase in their accuracy, a decrease in manual processing, and an increase in their responsiveness to changes in dynamic business conditions.

## C. Adaptive rule systems and Fraud Detection

The piece of art that has led to the usage of AI-enabled business rule automation is the area of fraud detection. The conventional methods, which are based on pre-related limits and fixed regulations,



cannot identify the complex fraud patterns which change with time. AI-powered adaptive rule systems provide an elastic alternative and use both historical and real-time transactional data to spot anomalies, patterns, and suspicious transactions [12]. These systems use a mix of both supervised and unsupervised machine learning models to identify legitimate and fraudulent transactions, and automatically update rules on the basis of new knowledge. Attributes like size of transactions, frequency, geographic and time trends are considered in order to come up with subtle rules that reflect on intricate fraud cases. Feedback loops may also be part of the adaptive system with flagged transactions being reviewed by analysts and fed back into the model to enhance detection accuracy in the long run. The literature indicates that automation of rules, as a component of fraud detection that is driven by AI, will improve both the number of detected frauds and the number of false positives, thereby improving operational efficiency and customer experience. Also, the inclusion of explainable AI mechanisms will make sure that the rules produced by the automated mechanisms are transparent and interpretable so that compliance teams and auditors can know what reasons the automated decision-making is based on [13]. The transformation of the entities of the rule system into those of the adaptive system is a move towards proactive fraud management where the organizations are able to predict, react, and contain the risks better. All in all, it can be concluded that AI-based adaptive rule systems are appreciated in current fraud detection in the contemporary world due to the continuous learning, real-time decision-making, and scalable to complex operational environments of the operational environment

## D. Systems Analysis Implication

The systems analysis is deeply affected by the automation of the business rules with the help of AI, having reformed the traditional functions of analysts and decision-makers. The need to move away from manual rule generation to AI-generated rule validation, interpretation, and oversight is becoming more and more a requirement among analysts [14]. This change requires new skills, such as the ability to interpret machine learning results, assess the quality of models, and guarantee the validity of the rules that are developed. Systems analysts should also give attention to alignment of AI rules and business goals, regulatory constraints, as well as operational constraints. Explainable AI techniques need to be implemented because transparency and interpretability are paramount to decision validation, auditability, and trust of the stakeholders. Also, rule automation based on AI needs analysts to create systems to monitor the effectiveness of rules over time, detect deviations, and adjust the system parameters to changing conditions. The old approaches to analysis, including requirement gathering and process modeling, should adapt to include AI-based insights so that the design of the systems would be resilient, adaptable, and scalable. The literature underlines that successful systems analysis in AI-driven spaces is technical and strategic and involves the need to combine the data-driven understanding with operational expertise. Reinventing the role of the analyst and applying AI to the ongoing enhancement process can help these organizations improve their quality of decisions, minimize operational risk, and ensure continuous improvement [15]. This change reflects an overall trend in enterprise systems, in which human knowledge is becoming more and more complemented by intelligent systems, and the need to train analysts on their ability to interpret, validate, and ethically appraise automated decisions.

## E. System Design implications

Business rule automation that is driven by AI also influences system design, necessitating architectural designs that can support dynamic, adaptive and transparent rules. Conventional system designs are typically based on a strict set of workflow and inflexible rule engine, which restricts flexibility and scalability. Conversely, AI-enhanced systems should have the capability of integrating modular and extensible architectures that can contain machine learning models, feedback loops and explainable AI features [16]. Designers should make sure that AI generated rules can co-exist with non-adaptable compliance rules forming hybrid frameworks, which balance adaptability and governance. Transparency, auditability, and regulatory compliance should also be prioritized when it comes to system design, to include mechanisms that enable decision-makers to ensure rule derivation, interpret



results, and answer regulatory questions. Additionally, designers must solve problems of model drift, data quality and performance optimization whereby adaptive rules must be accurate and reliable with time. The combination with the prevailing enterprise systems, including ERP, CRM, and data warehouses, is vital in terms of continuity and efficiency of operations. The literature indicates that a key aspect of system design in AI-enabled environments is the need to align technical architecture, strategic goals, risk management policies and organization workflows. Through systems that enable explainable, hybrid rule automation, organizations are in a position to create a balance between operational agility, compliance adherence and decision accuracy [17]. These designs can help improve the robustness of the systems, as well as create confidence among the users, regulators, and other stakeholders. On the whole, AI-based system design is a transition to dynamic and adaptable frameworks where continuous learning, real-time decision-making, and organization resiliency in multifaceted business are encouraged.

## F. Difficulties and Approaches to AI-based Rule Automation

There are several pitfalls that organizations have to go through in the implementation of AI -based automation of business rules in order to achieve the full potential of the implementation. The main issues are how to incorporate AI-generated rules into existing systems, how to take care of data quality and consistency, how to ensure transparency to satisfy compliance, and how to address ethical issues concerning automated decision-making. Machine learning models can be difficult to interpret and therefore, it is necessary to use explainable AI methods to preserve trust and accountability [18]. The other difficulty is in the balancing between the requirements of dynamic, adaptive rules and regulatory requirements, which may tend to be based on determinate, auditable decision processes. It is also necessary that organizations should handle the human factor and provide analysts and designers with the necessary expertise to control the rules created by AI and provide adequate interpretation of the results. The literature has developed best practices that include implementing hybrid systems, combining unchanging rules of compliance with dynamic AI-based rules, using feedback to continually improve the model, and providing documentation and monitoring of rule generation methods. Also, to succeed in implementation, cross functional collaboration of data scientists, system designers, compliance teams and analysts is necessary. The ethical and transparent AI practices, alignment of rule automation with organizational goals, and development of governance structures of AI-driven systems will play a crucial part in reducing the risks and realizing the operational benefits [19]. When organizations solve these challenges proactively and embrace the best practices, they can use AI to effectively automate complex business rules, improve the accuracy of decisions, increase compliance and ultimately boost the overall operational efficiency.

## G. Empirical Study

In the article entitled Digital Transformation and Artificial Intelligence Applied to Business: Legal Regulations, Economic Impact and Perspective by Ricardo Francisco Reier Forradellas and Luis Miguel Garay Gallastegui, the authors discuss the application of new technologies, specifically, artificial intelligence (AI), to all aspects of a company. Such a technological integration requires the adaptation of the traditional business models. As a whole, AI, which means simulation of human intelligence by machines, has turned out to be one of the most disruptive technologies of the last few decades and has had a considerable effect on business and society [20]. Now the simulations of human behavior and thinking are driving forward cognitive approaches to the creation of larger and more analytical models that assist companies to increase sales, better customer interaction, increase operational efficiency, and produce new information that is relevant to data [21]. These decision making models have their ground on descriptive, predictive, and prescriptive analytics. The authors claim that it is imperative to have a legal framework that governs all digital transformations across nations so that there is a proper digital transformation process with clear rules. They do not however neglect to point out that the regulatory framework should not slow down this digital disruption. The



article arrives at a conclusion that AI and digital transformation will turn into inherent components of most applications and will be universally implemented, but their implementation should be conducted according to the common regulations in accordance with the new reality.

In the article written by Michael Leyer and Sabrina Schneider and titled Decision augmentation and automation with artificial intelligence: Threat or opportunity to managers? The authors discuss the consequences of the AI-powered software on the decision-making of managers. The paper highlights that AI may act as a decision augmentation tool or a decision automation tool, and offers an organization a chance to be more efficient, reduce biases, and improve operational performance. The authors divide the application of AI in organizations into the voluntary and mandatory use, and its role as something new or the inseparable part of the decision-support mechanism [2]. The article highlights that although AI can enhance the capacity of managers by providing predictive information and analysis, it also may be problematic, such as being dependent on AI recommendations, may replace human judgment, and also may be related to acceptance and responsibility. The results highlight the important trade-off between using AI to automate and maintain managerial control and accountability. In the case of research on business rules automation, the empirical evidence in this study could help define how AI can automate the process of making decisions, enhance operational efficiencies, and affect the design of managerial functions and organizational set-ups. These results are required to grasp the practical impacts of AI-based business regulations in the practical applications.

The authors in the article, The Automation of Management and Business Science by Clark D. Johnson, Brittney C. Bauer, and Fred Niederman, discuss how much automation and artificial intelligence can reproduce and optimize some of the most important tasks in the field of management and business research. The paper points out that, similarly to the advancements of so-called automated scientists in the physical sciences, there is an increasing possibility to automate operations in the management sciences, such as data analysis, model testing, and even the derivation of insights. In integrating the findings of mass media, academic reports, and a Delphi study, the authors demonstrate that a large part of the research and decision-making process can already be automated by the available technologies. Notably, the article also poses questions concerning the consequences of this change, i.e., how automation will impact the role of researchers, the reliability of automated data and the balance between human judgment and the machine-generated knowledge [3]. In terms of business rules automation, this article offers an empirical base by demonstrating that AI-based automation may be used to simplify not only the operations but also the higher-order analysis. These lessons highlight how automation is not only used in the context of routine decision-making but also significantly in the context of the design of the organizational structure and creation of knowledge.

In the article titled Hyperautomation to Improve Automation in Industries, the authors Abid Haleem, Mohd Javaid, Ravi Pratap Singh, Shanay Rab and Rajiv Suman introduce the concept of hyperautomation as the next phase in digital transformation that combines Robotic Process Automation (RPA), Machine Learning (ML), and Artificial Intelligence (AI) to automatize even complicated tasks that were traditionally important and needed human skills. The paper notes that hyperautomation does not only expand on the previous business-process automation but also amounts to the automation of dynamic, knowledge-intensive processes. Hyper automation helps industries to be more efficient, scalable, and adaptable by integrating sophisticated analytics, workflow development, monitoring, and intelligent decision-making platforms [4]. The authors refer to the importance of sensors, multifunctional technologies, and workflow integrations that allow creating intelligent systems that can find, analyze and optimize automation opportunities in real time. In the case of business rules automation, this article offers a valuable contribution to the understanding of how AI can bring automation beyond execution of static rules to more intelligent, adaptive structures. It shows how organizations can use hyperautomation to improve decision-making, minimize the use of manual intervention, and align business rules with changing operational conditions, and is a good empirical source of insight into the future direction of automation.



## III. Methodology

## A. Data Pre-processing and Data Collection

The dataset implemented in this research is simulated credit card transactions between the period of January 2019 and December 2020 with a total number of 1,000 customers and 800 merchants in different categories. Data was collected by obtaining training as well as testing a set of data which contained transaction characteristics in terms of date-time, merchant, category, transaction amount, customer demographics and labels of frauds. Preprocessing was important to guarantee the quality and consistency of data. This step involved the treatment of missing values, standardization of date-time values, normalization of amounts in transactions, and coded categorical data e.g. merchant, category, and gender [22]. The outlier detection was used to eliminate abnormal data points that may make models training to be biased. Moreover, feature engineering was used to extract meaningful features like the frequency of transactions per customer, average transaction value per category, and time series, which are very critical to AI-based fraud detection models [23]. The purpose of the preprocessing step was to produce an organized and clean dataset that can be used in machine learning and AI-assisted business rule automation and provide reliability and accuracy in further analysis.

## B. Exploratory Data Analysis (EDA)

Exploratory data analysis was done in order to know the patterns, distributions and relationship between variables. The visualization methods to analyze the transaction volumes by category, customer demographics, geosexual locations, and time periods were bar charts, histograms and heatmaps. The analysis was completed to determine the high-risk areas and the most active periods that were used to design the specific business rules. Correlation analysis was done to establish relationships among the amounts of transactions, frequency and occurrence of fraud [24]. EDA allowed insights into the category-wise and gender-wise as well as region-wise distributions in frauds and allowed more specific feature selection in AI models. Anomalies and outlier behavior were also plotted to measure possible fraud trends and it was also using interactive dashboards to enable dynamic filtering and visualization of high risk segments. The EDA stage was necessary to discover patterns and trends that would inform the creation of automated rules and machine learning models that accurately detect fraud.

## Selection and Engineering of Features

The feature selection was done to determine the variables with maximum predictive capability of fraud detection. The major features were the type of transaction, the value of a transaction, the time of the transaction, the demographics of the customer (gender, age, location), the type of the merchant and the frequency of the transaction. Derived variables, including moving averages of transaction values, the deviation of usual spending patterns and time-of-day patterns, were generated by feature engineering [25]. One-hot encoding or label encoding was the appropriate way to encode categorical features. Dimensionality reduction algorithms, including Principal Component Analysis (PCA), helped reduce the noise and to maximize the efficiency of the model. Such a combination of chosen and optimized features made sure AI algorithms could identify anomalies accurately with less complexity of computation [24]. The importance of features analysis was done after a model was developed to confirm the impact of each variable in detecting frauds to guide the iterative development of business rules and AI model development.

## D. Artificial Intelligence (AI) Model Choice and Training

Several AI and machine learning models were used to detect fraud, which are decision trees, random forests, gradient boosting, and neural networks [26]. Training of the models was done using labeled transaction data where fraud is used as the target variable. Model performance was optimized by using hyperparameter tuning, where grid search and cross-validation were used to avoid overfitting. Precision, recall, F1-score, and ROC-AUC were used to evaluate models in terms of their effectiveness in



detecting fraudulent transactions and reducing the false positives. AI models were developed to operate independently of rule-based systems, in which the automated business rules were coded to indicate the high-risk transactions depending on the category, amount, and the customer behavior. The fusion of AI models and dynamically evolving business rules made it possible to achieve adaptive learning, so the system would adapt fraud detection thresholds based on new trends in transaction data.

#### E. Business Rules Automation

Business rules automation entailed coding of predetermined and AI enhanced rules that are used to spy on transactions in real-time. Rules were based on EDA knowledge, e.g. high-risk categories, high transaction values, odd spending time, and geographic anomalies. Rules thresholds were dynamically adjusted with the help of AI models, so that the system was not closed to changes in fraud patterns. Automation of the rules facilitated the immediate flagging of suspicious transactions that helped to facilitate quicker decisions and lightened the manual review teams [27]. Also, rules were created to achieve a balance between sensitivity and specificity, reducing the false positives and maintaining a high detection rate. This also resulted in continuous learning because the automated framework enabled flagged transactions to be fed back into the model training to enhance future predictive accuracy.

## F. Evaluation and Validation

The AI-based system of fraud detection and automated rules were examined carefully through the test data. Measures like accuracy, precision, recall, F1-score, and area under the ROC curve (AUC) gave a quantitative measure of system performance [28. The analysis of the false positive and false negative rates was carried out using confusion matrices to indicate where the model may be improved. Scenariobased testing was also a form of validation, which simulated transaction sequences in the real world to test system responsiveness and reliability. The assessment established the fact that combining AI models with automated business rules greatly improved the performance of fraud detection, guaranteeing the detection of suspicious transactions in time. Constant surveillance and the continuous refinement of the models were stressed to ensure a high level of robustness, flexibility, and adherence to the ethical and regulatory factors.

## IV. Dataset

## A. Screenshot of Dataset

_ A	В	С	D	E	F	G	H	1.0	J	K	L	M	N	0	P	Q	R	S	T	U	V	W
	trans_date_trans_ti				amt	first	last			city	state		lat		city_por		dob	trans_num	unix_time			is_fraud
2 0			fraud_Kirlin and			Jeff	Elliott	M	351 Darler		SC	29209	33.9659			Mechanical engin		2da90c7d74bd46a0ca		33.986391	-81.200714	0
3 1			fraud_Sporer-K			Joanne	Williams	F	3638 Mars		UT	84002	40.3207	-110.436		Sales professiona		324cc204407e99f51b0		39.450498	-109.960431	0
4 2	6/21/2020 12:14		fraud_Swaniaw			Ashley	Lopez	F	9333 Vale			11710	40.6729	-73.5365		Librarian, public		c81755dbbbea9d5c77		40.49581	-74.196111	0
5 3			fraud_Haley Gro			Brian	Williams	M	32941 Krys			32780	28.5697	-80.8191		Set designer		2159175b9efe66dc30		28.812398	-80.883061	0
6 4			fraud_Johnston			Nathan	Massey	M	5783 Evan			49632	44.2529	-85.017		Furniture designe		57ff021bd3f328f8738		44.959148	-85.884734	0
7 5			fraud_Daughert			Danielle	Evans	F	76752 Dav		NY	14816	42.1939	-76.7361		Psychotherapist		798db04aaceb4febd0		41.747157	-77.584197	0
8 6			fraud_Romague		133.93		Sutton	F	010 Weave		CA	95528	40.507	-123.974		Therapist, occupa		17003d7ce534440ead		41.499458	-124.888729	0
9 7			fraud_Reichel L			Paula	Estrada	F	350 Stacy		SD	57374	43.7557	-97.5936		Development wo		8be473af4f05fc6146e		44.495498	-97.728453	
10 8	6/21/2020 12:16		fraud_Goyette,			David	Everett	M	4138 David			16858	41.0001	-78.2357		Advice worker		71a1da150d1ce51019		41.546067	-78.120238	
11 9			fraud_Kilback G			Kayla	Obrien	F	7921 Robe			76678	31.6591	-96.8094		Barrister		a7915132c7c4240996		31.782919	-96.366185	0
12 10			fraud_Feil, Hilp			Samuel	Jenkins	M	43235 Mck			40077	38.4921	-85.4524		Pensions consulta		3b8e4d02d9e1a3bf97		38.977546	-84.727994	0
13 11			fraud_Gottlieb			Louis	Fisher	M	45654 Hes			82514	43.0048	-108.896		Freight forwarder		fa3071565d94fb286cb		42.687774	-108.670054	0
14 12			fraud_Connelly			Melissa	Meza	F	244 Abbot			33470	26.7383	-80.276		Paramedic		a21cb82e7d8fdbf406		26.07846	-80.569932	0
15 13			fraud_Bechtela			William	Thompson	M	977 Rita G		NY	12575	41.4575	-74.1659		<b>Building surveyor</b>		d0d2b5cca5ae19e0a0		40.71168	-73.668384	0
16 14	6/21/2020 12:18	6.01E+15	fraud_Lubowitz	-kids_pets		Ashley	Whitney	F	4038 Smit	Jones	AL	36749	32.5104	-86.8138		Materials engine		61dca41a9728ea5fd6		32.721131	-87.253846	0
17 15	6/21/2020 12:18	4.57E+15	fraud_Welch, R	a entertainment	24.73	Christine	Leblanc	F	5097 Jodi 1	Deltona	FL	32725	28.8989	-81.2473	88735	Commercial horti	4/9/1988	ea11379e8aa1b08d58	1.37E+09	29.83155	-80.926829	0
18 16	6/21/2020 12:18	4.91E+18	fraud_Hickle Gr	shopping_pos		Charles	Moreno	M	838 Frankl	Key West	FL	33040	24.6557	-81.3824	32891	Town planner	2/13/1987	00da72495351ce6bd9	1.37E+09	24.306325	-81.065169	0
19 17	6/21/2020 12:19	4.91E+15	fraud_Lang, Tov	kids_pets	16.6	Lauren	Torres	F	03030 Whi	Grandviev	TX	76050	32.2779	-97.2351	5875	Radiographer, the	7/24/1992	67288141e8206f6f497	1.37E+09	33.182349	-97.919284	0
20 18	6/21/2020 12:19	4.86E+18	fraud_Morisset	entertainment	80.11	Ashley	Cruz	F	65417 Wal	Saint Ama	LA	70774	30.2385	-90.8435	10076	Surveyor, rural pr	12/16/1977	71bb6ee81f9af4d2a3	1.37E+09	30.44999	-89.930996	0
21 19	6/21/2020 12:20	6.54E+15	fraud_Prosacco	personal_care	5.71	Gina	Grimes	F	444 Rober	Clarks Mil	PA	16114	41.3851	-80.1752	606	Energy manager	9/22/1997	2d7640ea4f3bcd520a	1.37E+09	40.508064	-79.615158	0
22 20	6/21/2020 12:20	2.28E+15	fraud_Corwin-R	travel	8.53	Shannon	Williams	F	9345 Spen	Alpharett	GA	30009	34.077	-84.3033	165556	Prison officer	12/27/1997	1650f4f052cc85af7bd	1.37E+09	33.195225	-84.119083	0
23 21	6/21/2020 12:20	4.56E+18	fraud_Gottlieb	kids_pets	37.95	Stacy	Villegas	F	20581 Pen	Colorado	co	80951	38.8881	-104.656	525713	Museum/gallery	5/9/1992	b14cd1ccf78a409c664	1.37E+09	39.844711	-103.975632	0
24 22	6/21/2020 12:20	4.56E+12	fraud_Tillman L	travel	1.74	Christoph	Johnson	M	28711 Kris	Greenville	ОН	45331	40.0987	-84.6342	22930	Media planner	11/26/1971	d8edb8556aad03a15e	1.37E+09	40.117116	-84.175021	0
25 23	6/21/2020 12:21	2.13E+14	fraud_Veum-Ko	travel	6.02	Rebecca	Conley	F	181 Morer	Tomahaw	WI	54487	45.4963	-89.7273	9594	Seismic interpret	11/23/1997	79f931ffc97dfe9966o	1.37E+09	45.47444	-89.539774	0
26 24	6/21/2020 12:21	3.73E+14	fraud_Watsica,	shopping_pos	9.87	Kristen	Hanson	F	26544 And	Goodrich	MI	48438	42.9147	-83.4845	6951	Learning disabilit	6/18/1985	df862b772cfb9ca0d62	1.37E+09	43.702833	-83.750248	0
27 25	6/21/2020 12:23	6.01E+15	fraud Leannon-	food dining	47.06	Terri	Bailey	F	508 Erin M	Daly City	CA	94015	37.6787	-122.478	107941	Buyer, industrial	10/4/1991	3dfec697170c9155ba	1.37E+09	38.048242	-123.12568	0
28 26	6/21/2020 12:23	6.01E+15	fraud_Hintz, Ba	health_fitness	1.7	William	Johnson	M	50843 Vine	South Lon	VT	5155	43.1699	-72.8515	828	Scientific laborate	8/30/1957	6c58a441ceeb7dc623	1.37E+09	42.390565	-71.932418	0
29 27	6/21/2020 12:23	3.58E+15	fraud_Labadie L	personal_care	2.17	Cody	Hooper	M	7233 John	Lepanto	AR	72354	35.6069	-90.3359	2470	Counselling psych	10/6/1968	340ad023c64e8b7d21	1.37E+09	36.581541	-89.680517	0
30 28	6/21/2020 12:24	3.5E+15	fraud_Eichmann	travel	6.21	Kathleen	Martin	F	659 Nicole	New Wav	TX	77358	30.5354	-95.4532	4993	Scientist, biomed	11/30/1948	9662b7fede7772f803	1.37E+09	31.432355	-95.537859	0
31 29	6/21/2020 12:24	1.8E+14	fraud Leffler-G	personal care	24.44	Mary	Schmidt	F	022 Moore	New York	NY	10162	40.7699	-73.9511	2E+06	Audiological scien	12/29/1957	efbea5fb8c846843c1	1.37E+09	40.951475	-74.065226	0
32 30	6/21/2020 12:25	3.8E+14	fraud Kautzer a	personal care	176.23	Frank	Key	м	5537 Jessi	Pewee Va	KY	40056	38.3039	-85.4834	3263	Stage manager	2/28/1930	3f5587dd43e45910ba	1.37E+09	38.585316	-86.108185	0
33 31	6/21/2020 12:26	1.8E+14	fraud_Ernser-Fe	home	134.39	Mary	Wall	F	2481 Mills			7060	40.6152	-74.415	71485	Leisure centre ma	7/19/1974	bc7699cb759a26aa5d	1.37E+09	40.196876	-74.407686	0
34 32	6/21/2020 12:26	4.3E+15	fraud_Zemlak, 1	personal_care	19.03	Daniel	Cain	M	384 Newn	Belmond	IA	50421	42.8511	-93.62	3032	Community phare	8/8/1964	cd10a7d08e92628991	1.37E+09	42.322809	-94.363655	0
35 33	6/21/2020 12:26	1.8E+14	fraud Nienow i	entertainment	210.36	Mackenzi	Salazar	F	982 Meliss	Bagley	WI	53801	42.9207	-91.0685		Risk analyst		902facfd912019350d6	1.37E+09	42.736666	-90.09971	0
36 34	6/21/2020 12:26		fraud Lynch-Wi		52.81	Krystal	Gamble		47152 Clay		MD	21102	39.6747	-76.8941	11751	Clinical research a	2/15/1964	0ad27a9cf7fcb1e0774	1.37E+09	39.289186	-77.113659	0
37 35			fraud Feil. Hilo	afood dining	82.32	lames	Reese	м	26975 Rich	Sontag	MS	39665	31.6453	-90.1801	1196	Librarian, academ	6/11/1958	5a13c85ba5d478ee2b	1.37F+09	31.422908	-90.012124	0
4	→ fraudTes	t (+	)													4						

(dataset link: https://www.kaggle.com/datasets/kartik2112/fraud-detection)



## B. Overview of Dataset

This study uses a simulated credit card transaction dataset spanning January 1, 2019 to December 31, 2020, as the dataset to model legitimate and fraudulent transaction behaviors amongst 1,000 customers who are interacting with a 800 merchant pool [29]. The dataset was created with the Sparkov Data Generation tool and Python library Faker, and incorporates a variety of default customer profiles, such as demographic variables (age, gender, location, and socioeconomic status) and merchant type (entertainment, food and dining, gas and transport, grocery (online and point-of-sale), health and fitness, home, kids and pets, miscellaneous (online and point-of-sale) personal care, shopping (online and point-of-sale) and travel. The data of transactions also contains purchase information with time timestamps, the value of transactions, merchant identifiers, and location information, which is a multidimensional representation of the consumer behavior and the exposure to fraud. The simulation uses realistic statistical distributions, such as daily transaction limits, spending ranges and behavioral tendencies, which would make the activity across categories and profiles diverse and balanced [30]. There are fraudulent transactions scattered in the dataset to ensure consistency with real-world variations and some higher-frequency categories, including grocery and online shopping, have higher rates of non-uniformity on purpose to simulate realistic risk trends. Besides transaction-related features, customer-specific metadata (first and last names, gender, addresses, etc.) enhance the dataset, which makes it possible to divide the population into demographic segments and use gender-related patterns of behavior analysis. Geographic data can be used to carry out a spatial evaluation of the distribution of fraud, with a concentration in densely populated and urbanized locations. The dataset can be split into a training and test set, which allows using supervised machine learning for such a process and test AIbased business rules automation and design adaptive fraud detection plans. Its hierarchical architecture is suitable to support a powerful exploratory data analysis and feature engineering, predictive modeling, and visualization that is well-suited to investigate patterns of fraud, comprehend demographic and geographic effects, and streamline automated systems to make real-time decisions. Such richness will make the insights gained during the analysis meaningful and actionable to facilitate the creation of a scalable, context-sensitive, and effective AI-driven fraud prevention mechanism.

#### V. Result

These findings on the credit card transaction data reveal the detailed understanding of fraud patterns and the efficiency of AI-intelligent automation of business rules. The cases of fraud are highly focussed on high-frequency and high-value items, especially grocery\_pos, shopping\_net, and food-dining, which means that these spheres demand critical attention in terms of the targeted monitoring and adaptive use of rules. According to geographic assessment, states with high population density, including California, Texas, Florida, and New York, record the best volumes of fraud, which indicates that there is a correlation between density of transactions and risk of fraud [31]. Gender analysis indicates that female customers experience a greater rate of fraud in personal care and grocery pos and male customers commit more fraud in online shopping and miscellaneous purchases, which explains the role of behavioral patterns. Temporal analysis shows that fraud is the highest in high-consumption periods, and the amount of transaction analysis shows that bigger value transactions are proportionately impacted. In general, these findings indicate that AI-enabled business rules, combined with category, demographic, geographic, temporal, and amount-based insights can help greatly in improving the accuracy of fraud detection and efficiency of decision making.



## A. Fraud Distribution by Type of Transaction

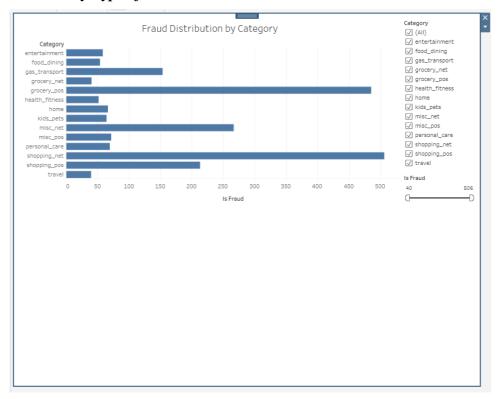


Figure 1: This image shows inappropriate transactions in various categories of expenditure.

The distribution of fraudulent credit card transactions by the various spending categories is shown in figure 1. The x-axis is the number of fraudulent transactions and the y-axis is a list of the different types of transactions which includes entertainment, food and dining, gas and transport, grocery (online and point-of-sale), health and fitness, home, kids and pets, miscellaneous (online and point-of-sale), personal care, shopping (online and point-of-sale), and travel. The number makes it clear that some categories are characterized by the highest prevalence of fraud, in particular, shopping (online) and grocery (point-of-sale) which have more than 500 and 450 fraudulent transactions respectively [32]. There is an interesting presence of other categories like miscellaneous (online), gas and transport and shopping (point-of-sale) with the range between 200 to 270 fraud cases. Other categories such as entertainment, food and dining, health and fitness, home, kids and pets, personal care and travel have relatively low fraudulent activity, usually less than 100 instances. This image shows that fraud is not randomly distributed among categories but is concentrated on high-value and high-volume transaction areas. The chart further highlights the need to focus AI-driven fraud detection systems on categories more prone to fraud. Through finding patterns within these high-risk types, institutions can improve real-time monitoring, adaptive rule creation and resource allocation towards fraud prevention. Generally, the figure shows a fluctuation in fraud risk based on transaction types, which could be used to prioritize the primary focus in surveillance and combining AI-enhanced rule automation to identify suspicious activity.



## B. Fraud Trend Analysis Through Time

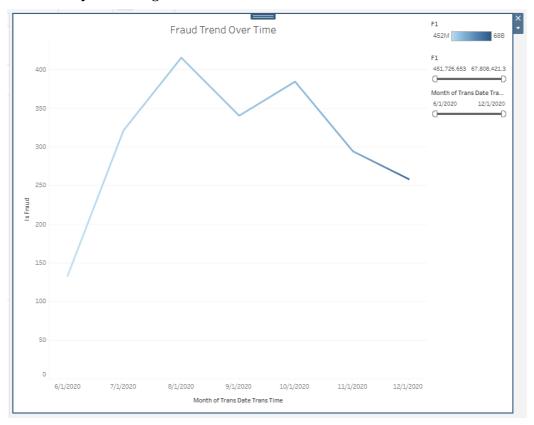


Figure 2: This image shows the monthly trend of frauds in 2020.

Figure 2 shows that the number of fraudulent credit card transactions has a cyclical pattern throughout a seven-month time span, between June 2020 and December 2020. The line chart will display the number of instances of fraud on the vertical axis, which is denoted by the term Is Fraud and the respective months on the horizontal axis, which is denoted by the term Month of Trans Date Trans Time [33]. The trend starts with the relatively low-number of fraud cases in June 2020 that points to the first stage of the observed fraudulent activity. The number of fraudulent transactions in July and August 2020 is rising sharply, with August being the highest month in the year, which indicates a surge in the number of fraudulent transactions in that period. The peak is followed by a sharp fall in September 2020, followed by a temporary recovery in October, meaning that fraudulent activity is on the rise. Since November, there is a continuous decline in the number of fraud cases, which peaked at the lowest levels in December 2020. A color gradient to indicate the value of the transactions, which are between 68.8 billion and 452 million, are also included in the figure to show the difference in the monetary worth of the fraud incidents. The graph is useful in capturing the dynamic aspect of fraud activity across time and the possibility to identify months with an unusual high or low fraudulent activity [34]. This trend analysis is important because it helps financial institutions and regulators know that there are seasonal or time-based trends in credit card fraud and takes timely preventive measures. By matching these fluctuations with possible external factors or internal controls, the stakeholders are in a better position to plan the fraud detection, monitoring and mitigation activities so as to curb the losses. The figure highlights the need to constantly track the patterns of transactions in order to detect anomalies and strengthen the systems to prevent fraud.



## C. Fraud Analysis by Geography

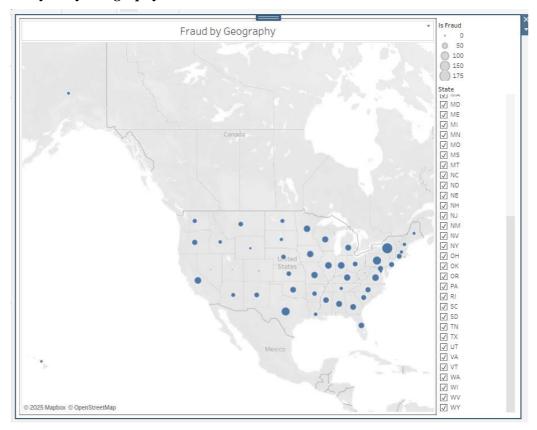


Figure 3: This image represents the geographic distribution of fraud in the States of the U.S.

Figure 3 shows the spatial patterns of fraud transactions in the United States in terms of different circle sizes meaning the amount of fraud in each geographical area. The visualization depicts the fact that the concentration of fraudulent activities is evident in urbanized and densely populated states like California, Texas, Florida, and New York, indicating that the volume of transactions can be easier to detect fraud. On the other hand, smaller states or less populated states especially the Midwest and Northwest have fewer incidents as seen by smaller circles, which means less exposure or less trading activity [35]. This geographic concentration suggests that the fraud risk is not distributed uniformly and it is more likely to be affected by demographic, economic and intensity of transactions in the regions. Moreover, the map shows the need to focus on geographic dimensions when automating business rules because localized patterns of fraud can be incorporated into AI-based models, reinforcing risk judgment. Including spatial data in design and analysis phases can enable organizations to customize fraud detection policies, with some of the fixed geographic policies (including warning against out-ofstate purchases) and others being dynamic and optimized by AI to observe abnormal trends. This mixed methodology can assist to offset transparency based on rules with the flexibility of machine learning, providing superior fraud prevention results and also assisting compliance and explainability. On the whole, the geographic analysis supports the fact that the fraud detection systems should take into account regional differences to maximize decision-making and be effective in different business environments.



#### Is Fraud Comparison of Fraud Incidents Between Male and Female Customers by Category Gender / Category Category √ (AII) √ gas\_transport √ grocery\_net ✓ grocery\_pos I health fitness √ home ✓ kids\_pets ✓ misc\_net ✓ misc\_pos 180 □ personal\_care √ shopping net √ shopping\_pos ✓ travel ✓ (AII) ☑ F ✓ M food\_dining nom e kids\_pets misc\_pos kids\_pets ealth\_fitness misc\_pos travel as\_transport grocery\_net sonal\_care grocery\_pos нош е misc\_net sonal\_care shoppi ng\_net hopping\_pos grocery\_pos misc\_net shopping\_net shopping\_pos

## D. Fraud Incident Comparison between Male and Female Customer by Category

Figure 4: This image demonstrates the gender-wise fraud cases in various types of transactions.

Figure 4 provides a breakdown of fraudulent transactions by different spending categories by gender, showing how often and how many times fraud has occurred in both male and female customer groups. The bar chart indicates that there are evident differences in the patterns of frauds in different categories including the grocery purchases, shopping, personal care and entertainment. As an example, male and female customers register high amounts of fraud in such categories as grocery\_pos and shopping\_net, which suggests that these categories are especially prone to fraudulent actions, presumably due to their large volumes of transactions and high frequency of use [36]. Surprisingly, female customers exhibit a marginally higher number of frauds in such categories as personal care and grocery\_pos, whilst male customers exhibit more fraud in such categories as misc\_net and shopping\_net. This implies that behavioral spending rates according to gender can be a factor in defining the risk of fraud. The following insights are key in the context of AI-driven business rules automation: the interaction models between genders can be included in the automation model to enhance the effectiveness of fraud detection-rules. To illustrate, when male clients are found to have a higher propensity to commit fraud during online shopping processes, then AI systems can provide stricter anomaly detection settings in such instances. On the same note, business rules may be developed to raise red flags on uncharacteristic activity in accounts where female customers are disproportionately reported as subjects of fraud cases. Gender-segregated fraud analysis not only enriches the type of detection model but also makes the fraud detection strategies more dependent on the context and customer behavior [37]. With the help of such insights, organizations are able to apply specific fraud prevention methods that result in fewer false positives, and increased detection accuracy. Finally, this number illustrates how demographic aspects, including gender, should be included in the design of automated fraud rules, which make the process of fraud management more detailed and efficient.



#### $\boldsymbol{E}$ . Trends in Fraud across States in America.

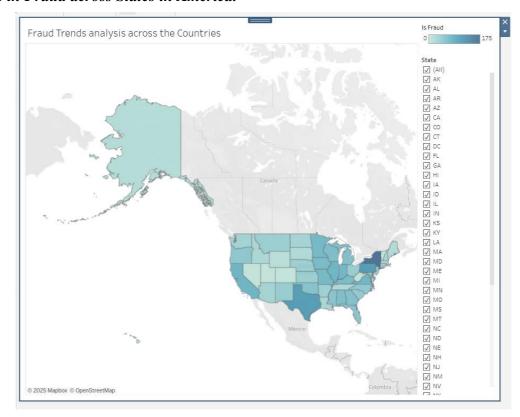


Figure 5: This image shows a geographic distribution of the number of frauds in the states of the United States.

Figure 5 gives a geographic representation of the trends of the frauds in the U.S state with the intensity of fraudulent activities being shown as a shaded color scale between light blue and dark blue. The map shows that fraud cases do not appear equally throughout the country, on the contrary, they have specific regional characteristics that can be conditioned by the population density, economic activity, and the level of digital transactions penetration. States that are deeper shades of blue, e.g., Texas, Florida, California, and New York, have larger rates of fraud, which emphasizes the relationship between population centers with high populations and large chances of fraud [38]. On the other hand, states like Montana, North Dakota and Vermont are of a lighter tone, indicating relatively less fraud cases, maybe because of lesser transactions volumes and exposure to intricate digital payment structures. Interestingly, Alaska also shows significant numbers of fraud, which can be explained by particular geographic and logistic issues affecting the process of transactions verification. The fact that this visualization is important is the need to consider geographic context when automating business rules since a fraud detection system should consider regional differences in the design of AI-based models. Through the incorporation of state-level insights, the organizations will be able to maximize rule-based thresholds as well as improve predictive analytics to improve fraud prevention and the accuracy of decisions. The results indicate that automated systems based on AI cannot follow a one-size-fits-all strategy; rather, they need to dynamically adjust to the features of fraud in the region, with more specific interventions and intelligent monitoring of resource allocation [39]. The map gives a general understanding of the spatial distribution of fraud, providing actionable information to the design and analysis of AI-enhanced business rules automation systems.



# Distribution of Fraud Amount on Categories

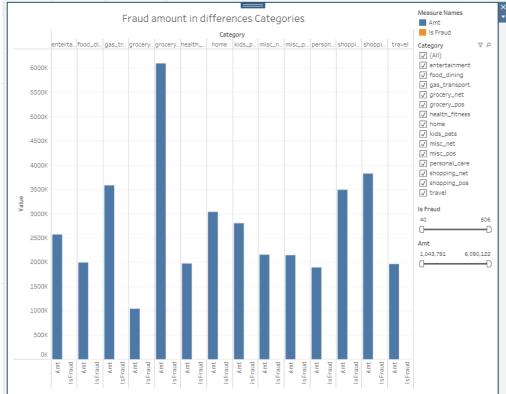


Figure 6: This image demonstrates the frauds and overall amounts of transactions in various spending categories.

The bar chart shown in Figure 6 shows the distribution of the amounts of fraudulent transactions by the spending categories, clearly comparing the total transaction amounts (Amt) and the fraudulent transactions (Is Fraud). The chart classifies transactions in areas of entertainment, food\_dining, gas\_transport, grocery\_net, grocery\_pos, health, fitness, home, kids pets, misc net, misc position, personal care, shopping net and shopping position, travel. Based on the visualization, it can be seen that grocery\_pos category enjoys the largest amount of fraudulent activity, surpassing 6000K on transaction value, and as a result, is a critical area to implement AI-based fraud detection rules. Other segments like shopping +, food + and home also have a huge amount of fraud in that the amount of fraud, in each, is between 3000K and 4000K. On the other hand, categories such as health fitness and kids' pets are relatively less prone to fraud volumes implying that they are not as susceptible or prone to fraudulent activities. The two bar representation per category, the differentiation between the total transaction and the portion of the transactions constituted by fraud, is assistive in determining the size of the total activity, as well as the comparative exposure to fraud. Such distinction is crucial in the automation of business rules to allow AI solutions to dynamically commit the resources or easier mark high-risk categories [40]. The interactive analysis is further facilitated by the filters on the right side of the dashboard, e.g. the sliders of "Is Fraud" and "Amt" which can be adjusted by the user to filter out highrisk categories effectively. The visualization does not only highlight the significance of category-based monitoring, but also aids the construction of smart business rules that are capable of changing depending on the past patterns of fraud. Such visual analytics are applicable to the context of AI-based business rules automation to improve fraud detection, prioritize risk, and responsive system design.

## VI. Discussion and Analysis

## Trends in Gender-Based Fraud and Behavioral Patterns

The patterns of gender-based fraud analysis offers valuable information on the impact of behavioral



disparities between male and female customers on fraud. Due to the differences in the frequencies of fraud of different categories, as noticed in the results, there are gender differences in grocery purchases, online purchases and personal care [41]. Women customers are likely to exhibit higher fraud rates in personal care purchases and grocery purchases, whereas the male customers exhibit higher rates of fraud in miscellaneous online purchases and shopping categories. All these trends indicate that fraud exposure is greatly influenced by spending behavior, preferences on transactions and frequency. Considering the automation of business rules driven by AI, including such demographic aspects as gender enables predictive models to apply detection rules to particular behavioral patterns. An example is that rule engines can give adaptive thresholds on categories with a high number of males or females to increase the precision of anomaly detection. Moreover, the knowledge of gender-related trends is useful in minimizing the amount of false positives because AI can identify the difference between genuine yet suspicious spending habits and cases of actual fraud [42]. With insights like these, organizations can come up with context-aware fraud prevention systems that combine dynamic machine learning models and fixed business rules. Such a hybrid model makes sure that rules are not fixed but they change based on tendencies of behavior, enhancing efficiency in detection and performance in operations. Also, regulatory compliance can be enhanced with the help of demographic-sensitive AI systems since they can make decisions that are transparent and explainable, especially in cases where automated systems have contact with a vast customer base [43]. All in all, applying gender-separated insights to automated fraud detection does not only increase the accuracy but also enhances strategic decision-making, enabling the business to focus efforts and interventions on the high-risk regions, without negatively affecting the level of fairness and accountability among customers.

## B. Analysis of Risk in the Category of Transactions

Comparative analysis of fraud between the transaction types show that some types of expenditures are disproportionately targeted by fraudsters, including online purchases and purchases made at grocery point-of-sale. Categories of high frequency and high value inherently expose more fraud than less because of the increased monetary and transactional risk, and thus they are important focus points of AI-powered surveillance and automated rule enforcement. To take an example, grocery pos and shopping net not only have high fraud counts but also have large transaction values, which leads to a necessity of category-specific adaptive rules. These high-risk categories may include anomalies that AI models can be trained to detect using examples that may be subtle (such as unusually large amounts of purchase, or unusual order sequence patterns). On the other hand, such categories as health and fitness, entertainment, and kids and pets demonstrate fewer frauds, which implies that the same rules in all categories can cause inefficiency or irrelevant alerts are issued [44]. It is possible to use risk categorybased differentiation to institute prioritized automation of rules to allocate resources efficiently and target monitoring efforts where they are most required. Moreover, the findings of category-based risk analysis can be used in other areas of business decision making besides fraud prevention, like merchant relationships, incentives to customers or transaction limit policies. By incorporating these type-level intelligence into AI-based solutions, fraud detection can be accurate and dynamic so that automated rules are dynamically updated in accordance with the past trends and new threats. In the end, this will make the systems more resilient and assure that operational overhead is minimized and that the business rules are practical, quantifiable and aligned to organizational risk management goals.

## C. Geographic Fraud Patterns and Regional Fraud Patterns

Fraudulent transactions as analyzed geographically reveal that fraud is more concentrated in states that are densely populated and economically active like California, Texas, Florida and New York. These locations have high levels of transaction, and this is associated with high risks of fraud since they are more exposed and have complex networks of transactions. Less populated regions, including the Midwest and Northwest, have lower rates of fraud, which can be attributed to a decrease in the frequency of transactions, as well as a decrease in the level of digital penetration [45]. Geographic



intelligence as a business rules automation perspective can enable an organization to apply regionalbased rules to AI models that can be used to adjust the threshold according to the local risk profiles. As an example, the state of an out-of-state purchase in a high-risk area can be used to activate the stricter rules of anomaly detection, and the regions with lower risks can be subjected to less vigilance to minimize the false positives. It is a spatially aware method that helps in predictive and preventive fraud, which integrates machine learning algorithms with rule-based frameworks in order to identify suspicious patterns in real-time [46]. Beyond this, regional analysis may be used to guide operational choices, like sending the investigative resources to hotspots or setting customer verification rules, depending on the geographic risk. Explainability and compliance are further increased by the introduction of geographic dimensions, because regulators are increasingly insisting on evidence that AI systems take account of contextual factors in their automated decision-making [47]. All in all, the identification and simulation of local differences in fraud enhances automation of AI-based business rules, which guarantees that the detection systems are location-aware, adaptive, and can withstand location-related risks in a rather efficient fashion.

## D. Patterns of Time and Timing of Transactions

The significance of transaction timing in detecting fraudulent activity is highlighted by temporal analysis of fraudulent activity. The incidence of fraud is not uniformly distributed over days, weeks, or months but it tends to occur in clusters around days of high consumer activity, e.g., holidays or weekends, and at the time of high online shopping. This temporal variability provides very important information to AI-based rule automation where it is possible to reflect time-based features in models, to dynamically adjust thresholds [48]. As an illustration, the occurrence of strange high-value transactions at odd time, or beyond the normal pattern of a customer can be used as an automated alert to enhance real-time detection accuracy. Also, the temporal patterns will assist in predicting the possible fraud spikes, and organizations can take the initiative of reinforcing the monitoring, assigning human resources, and streamlining the verification procedures. Business rules may equally be extended to accommodate time sensitive requirements, which may involve increased scrutiny during known periods of high risk, without necessarily limiting normal customer usage [49]. Temporal understanding can lead to better predictive properties of AI-based systems: machine learning models are trained to capture historical and seasonal trends that can enhance the decision-making process when there is uncertainty. Moreover, this dynamic temporal modeling can be used to aid efficiency in operations since computational resources are devoted to those times when there is a greater likelihood of encountering fraud. In sum, by taking into account transaction timing during automated fraud detection, AI-driven business rules are kept consistent with real-world behavior and market cycles, which can help to be better, more responsive, and proactive to prevent fraud.

## High-Value Fraud and Transaction Amount Analysis

It is interesting to note that the fraud is concentrated by the value of the transaction, with high-value transactions being targeted more than others, specifically in the grocery-pos, shopping-pos, and home categories. Such high-risk transactions imply higher financial exposure thus detection is important in reducing losses. AI-powered business rules can use this observation to implement amount-sensitive thresholds and anomaly scores and dynamically tune risk sensitivity to the size of transactions in comparison to historical customer behavior. An unusually large purchase or other transactions that are outside the normal spending range of a customer can be automatically flagged, and less intensive monitoring may be necessary on routine smaller transactions [50]. This would eliminate false positives but focus on high-impact fraud detection, which would guarantee efficiency in operations. Furthermore, with the analysis of transaction amounts, the multi-dimensional risk factors can be integrated by combining transaction value and category, geography, and temporal information to form a complete risk profile of every transaction [51]. In putting these enhanced characteristics into machine learning models, companies can augment adaptive rule automation so that AI systems can learn and adapt to new

WIEDZY

fraud patterns. Moreover, high-value fraud insights can be used to make business decisions, including modifying credit limits, tailoring alerts or defining the allocation of investigative assets on a strategic level. Finally, by using transaction amount information to detect fraud, financial safety increases, and the quality of overall AI based business rule systems.

## F. Inferences to AI-based Automation of Business Rules

Demographic, temporal, geographic, category-based, and transaction amount-based insights, which are integrated underline the strategic importance of AI in business rules automation to identify fraud. The AI models can be used to complement the conventional rule-based systems with dynamic, data-driven decision-making that can adjust to the changing trends in fraudulent activities [52]. This is because context-sensitive rules that offer organizations more contextual information on these features, such as gender, type of transaction, timing, region, and amount, can enhance precision of detection, minimize false positives, and enhance resource allocation. Moreover, the hybrid systems that mix the fixed rules with AI-based anomaly detection are transparent and explainable, which satisfies regulatory needs and also does not impact operational efficiency. The examination showed that automated fraud prevention should not rely solely on the form, but instead, should be designed to be intelligent, with adaptability, using predictive analytics and continuous learning on the back of past and live transaction data [53]. Notably, business rules automation facilitated by AI helps to make proactive decisions, allowing organizations to detect new threats, prioritize risky areas, and devote monitoring resources to efficient allocation. Using these insights, companies will be able to deploy resilient, scalable, and powerful fraud management systems that do not only reduce financial damages but also improve customer trust and compliance adherence and strategic responsiveness in an increasingly digital and transactional environment.

## G. Moral Issues in AI-based fraud detection

There are various ethical concerns involved with the application of AI to automate business rules to detect fraud [54]. Automated systems usually use demographic, geographic and behavioral information and that may unintentionally result in bias or unfair treatment in the cases where specific groups are disproportionately targeted as suspicious. An example of this is the creation of gender or region-based regulations that should be highly pre-precise but not discriminatory. Moreover, large-scale data gathering in AI training can raise the privacy issue, and companies should follow the new rules like GDPR and guarantee that the data about the financial information is handled safely [55]. Explainability and transparency are important ethical requirements because the stakeholders need to know how AI decisions are determined and especially when the transactions are flagged or blocked. It is thus necessary to create fraud detection systems powered by AI that are ethically responsive, fair, and efficient.

#### VII. Future Work

The area of fraud detection through the AI-based automation of business rules is still growing and provides a number of promising directions of future research and development. Among the areas of improvement is the implementation of real-time streaming analytics, which allow AI systems to process transactions in real-time and dynamically refresh fraud detection rules, to reduce the time needed to respond to suspicious transactions [56]. The system can be enhanced with more complex machine learning algorithms, including deep reinforcement learning and graph-based neural networks, to allow the system to identify more sophisticated and dynamic fraud trends, such as coordinated fraud across an account and merchants. Multi-source data integration could also be pursued in the future, where transactional data is combined with the social media signals, mobile usage patterns, as well as the interactions of the IoT devices to create a more comprehensive picture of the fraud risk of each customer. The next promising direction is the creation of adaptive and explainable AI models, which besides enhancing the accuracy of detecting a transaction, also give transparent explanations behind



every transaction flagged, which also meets ethical, regulatory, and compliance needs [57]. Moreover, geographic coverage can be extended to encompass both a global network of transactions and different currencies to enable models to generalize and identify cross-border frauds that are becoming common in online transactions. Individualized fraud detection rules that rely on a specific behavior pattern, transactional behavior, and spending models are another frontier, potentially ensuring that the system significantly reduces a false positive, but retains a high sensitivity to real fraud. Partnership with cybersecurity structures and financial services may enable lifelong learning systems, where AI models are re-trained on a regular basis with new fraud cases, and can be guaranteed to remain effective against new threats [58]. A study may also be done on the moral and privacy-sensitizing issues of AI in fraud detection, creating federated learning methods or privacy-optimizing computation methods that may safeguard delicate customer information without preventing feasible model instruction. Lastly, further research in the field of the future work can relate to the optimization of costs and benefits of AI-driven automation of rules, balancing the use of computational resources, efficiency, and risk reduction in order to design a solution at a scale that is both affordable and efficient. When responding to these guidelines, the automation of business rules assisted by AI can become more flexible, smarter, and more ethical, offering business organizations better fraud detection opportunities, higher operational efficiency, and greater ability to counteract the dynamic nature of the environment of financial crime.

#### VIII. Conclusion

This paper is a thorough examination of the automation of business rules using AI in credit card fraud detection and management showing its usefulness in improving decision-making and operational efficiency. Based on the meticulous examination of a simulated credit card transaction database, the study finds high risk categories of transactions, demographic, geographic, and temporal patterns that are vital in the focused detection of fraud. Results indicate that the high frequency and high value groups are the most vulnerable to frauds including grocery-pos, shopping-net, and food-dining categories which highlight the necessity to adapt AI-based monitoring and rule automation. Gender-specific analysis indicates that female customers tend to commit more fraud in purchasing personal care and grocery goods whereas male customers tend to commit more frauds in online shopping and in miscellaneous spending, which demonstrates the significance of demographic-sensitive models [59]. Geographic analysis confirms that states with a high density of population such as California, Texas, Florida, and New York have high volumes of frauds, which proves that transaction density and the state of the economy are factors that contribute to exposure to risk. With the combination of AI models and automated business rules, it is possible to dynamically adjust detection thresholds to achieve better precision and responsiveness of fraud prevention strategies with fewer false positives. The study also recognises the ethical issues such as the privacy and equity of data, and therefore, there is the necessity of transparent and responsible AI systems [60]. The fact that it has to work with simulated data and has demographic constraints, among other limitations, indicates that it could be refined and validated in real life. On the whole, the study confirms that AI-based business rules automation is a viable, adaptive, and scalable business fraud detection solution that incorporates predictive analytics, rule-based surveillance, and demographic and geographic intelligence. With these insights, organizations will be able to enhance operational security, enhance resource allocation and react proactively to new trends of frauds. The results justify further implementation of AI-oriented automation in financial regimes, which will enable smarter, more efficient, and more ethical frameworks of fraud control that can cope with the changing dynamics of digital finance transactions.

#### IX. References:

- Reier Forradellas, R. F., & Garay Gallastegui, L. M. (2021). Digital transformation and artificial intelligence applied to business: Legal regulations, economic impact and perspective. Laws, 10(3), 70.
- Leyer, M., & Schneider, S. (2021). Decision augmentation and automation with artificial



- intelligence: threat or opportunity for managers?. Business Horizons, 64(5), 711-724.
- Johnson, C. D., Bauer, B. C., & Niederman, F. (2021). The automation of management and business science. Academy of Management Perspectives, 35(2), 292-309.
- Haleem, A., Javaid, M., Singh, R. P., Rab, S., & Suman, R. (2021). Hyperautomation for the enhancement of automation in industries. Sensors International, 2, 100124.
- 5. Lekey, R. W. (2021). Artificial Intelligence Considerations It Specialists Need to Automate Small Business Analysis of Prospective Helium-Natural Gas Wells (Doctoral dissertation, Colorado Technical University).
- Pattanayak, S. K. (2021). The Impact of Artificial Intelligence on Operational Efficiency in Banking: A Comprehensive Analysis of Automation and Process Optimization. International Research Journal of Automation and Process Optimization, 8(10), 2049-2061.
- Munoko, I., Brown-Liburd, H. L., & Vasarhelyi, M. (2020). The ethical implications of using artificial intelligence in auditing. Journal of business ethics, 209-234.
- Tschang, F. T., & Almirall, E. (2021). Artificial intelligence as augmenting automation: Implications for employment. Academy of Management Perspectives, 35(4), 642-659.
- Hickman, E., & Petrin, M. (2021). Trustworthy AI and corporate governance: the EU's ethics guidelines for trustworthy artificial intelligence from a company law perspective. European Business Organization Law Review, 22(4), 593-625.
- 10. Felzmann, H., Fosch-Villaronga, E., Lutz, C., & Tamò-Larrieux, A. (2020). Towards transparency by design for artificial intelligence. Science and engineering ethics, 26(6), 3333-3361.
- 11. Stone, M., Aravopoulou, E., Ekinci, Y., Evans, G., Hobbs, M., Labib, A., ... & Machtynger, L. (2020). Artificial intelligence (AI) in strategic marketing decision-making: a research agenda. The Bottom Line, 33(2), 183-200.
- 12. Aizenberg, E., & Van Den Hoven, J. (2020). Designing for human rights in AI. Big Data & Society, 7(2), 2053951720949566.
- 13. Tyagi, A. K., Fernandez, T. F., Mishra, S., & Kumari, S. (2020, December). Intelligent automation systems at the core of industry 4.0. In International conference on intelligent systems design and applications (pp. 1-18). Cham: Springer International Publishing.
- 14. Yaseen, A. (2021). Reducing industrial risk with AI and automation. International Journal of Intelligent Automation and Computing, 4(1), 60-80.
- 15. Shneiderman, B. (2020). Bridging the gap between ethics and practice: guidelines for reliable, safe, and trustworthy human-centered AI systems. ACM Transactions on Interactive Intelligent Systems (TiiS), 10(4), 1-31.
- 16. Nersessian, D., & Mancha, R. (2020). From automation to autonomy: legal and ethical responsibility gaps in artificial intelligence innovation. Mich. Tech. L. Rev., 27, 55.
- 17. Fernández-Martínez, C., & Fernández, A. (2020). AI and recruiting software: Ethical and legal implications. Paladyn, Journal of Behavioral Robotics, 11(1), 199-216.
- 18. Verganti, R., Vendraminelli, L., & Iansiti, M. (2020). Innovation and design in the age of artificial intelligence. Journal of product innovation management, 37(3), 212-227.
- 19. Kerr, A., Barry, M., & Kelleher, J. D. (2020). Expectations of artificial intelligence and the performativity of ethics: Implications for communication governance. Big Data & Society, 7(1),
- 20. Kitsios, F., & Kamariotou, M. (2021). Artificial intelligence and business strategy towards digital



- transformation: A research agenda. Sustainability, 13(4), 2025.
- 21. Grønsund, T., & Aanestad, M. (2020). Augmenting the algorithm: Emerging human-in-the-loop work configurations. The Journal of Strategic Information Systems, 29(2), 101614.
- 22. Xu, J. J., & Babaian, T. (2021). Artificial intelligence in business curriculum: The pedagogy and learning outcomes. The International Journal of Management Education, 19(3), 100550.
- 23. Huang, M. H., & Rust, R. T. (2021). Engaged to a robot? The role of AI in service. Journal of Service Research, 24(1), 30-41.
- 24. Koulu, R. (2020). Proceduralizing control and discretion: Human oversight in artificial intelligence policy. Maastricht Journal of European and Comparative Law, 27(6), 720-735.
- 25. Hofmann, P., Samp, C., & Urbach, N. (2020). Robotic process automation. Electronic markets, 30(1), 99-106.
- 26. Kuziemski, M., & Misuraca, G. (2020). Al governance in the public sector: Three tales from the frontiers of automated decision-making in democratic settings. Telecommunications policy, 44(6), 101976.
- 27. Pääkkönen, J., Nelimarkka, M., Haapoja, J., & Lampinen, A. (2020, April). Bureaucracy as a lens for analyzing and designing algorithmic systems. In Proceedings of the 2020 CHI Conference on Human Factors in Computing Systems (pp. 1-14).
- 28. Chalmers, D., MacKenzie, N. G., & Carter, S. (2021). Artificial intelligence and entrepreneurship: Implications for venture creation in the fourth industrial revolution. Entrepreneurship Theory and Practice, 45(5), 1028-1053.
- 29. Armour, J., & Sako, M. (2020). AI-enabled business models in legal services: from traditional law firms to next-generation law companies?. Journal of Professions and Organization, 7(1), 27-46.
- 30. Carpenter, R., & McGregor, D. (2020). The implications, applications, and benefits of emerging technologies in audit. The Business and Management Review, 11(2), 36-44.
- 31. Liu, H. W., & Lin, C. F. (2020). Artificial intelligence and global trade governance: a pluralist agenda. Harv. Int'l LJ, 61, 407.
- 32. Raisch, S., & Krakowski, S. (2021). Artificial intelligence and management: The automationaugmentation paradox. Academy of management review, 46(1), 192-210.
- 33. Wamba-Taguimdje, S. L., Fosso Wamba, S., Kala Kamdjoug, J. R., & Tchatchouang Wanko, C. E. (2020). Influence of artificial intelligence (AI) on firm performance: the business value of AI-based transformation projects. Business process management journal, 26(7), 1893-1924.
- 34. Polak, P., Nelischer, C., Guo, H., & Robertson, D. C. (2020). "Intelligent" finance and treasury management: what we can expect. Ai & Society, 35(3), 715-726.
- 35. Makowski, P. T., & Kajikawa, Y. (2021). Automation-driven innovation management? Toward innovation-automation-strategy cycle. Technological Forecasting and Social Change, 168, 120723.
- 36. Veale, M., & Zuiderveen Borgesius, F. (2021). Demystifying the Draft EU Artificial Intelligence Act—Analysing the good, the bad, and the unclear elements of the proposed approach. Computer Law Review International, 22(4), 97-112.
- 37. Choi, S. W., Lee, E. B., & Kim, J. H. (2021). The engineering machine-learning automation platform (emap): A big-data-driven ai tool for contractors' sustainable management solutions for plant projects. Sustainability, 13(18), 10384.
- 38. Arora, M., Prakash, A., Mittal, A., & Singh, S. (2021, December). HR analytics and artificial



- intelligence-transforming human resource management. In 2021 International Conference on Decision Aid Sciences and Application (DASA) (pp. 288-293). IEEE.
- 39. Benbya, H., Pachidi, S., & Jarvenpaa, S. (2021). Special issue editorial: Artificial intelligence in organizations: Implications for information systems research. Journal of the Association for Information Systems, 22(2), 10.
- 40. Benbya, H., Davenport, T. H., & Pachidi, S. (2020). Artificial intelligence in organizations: Current state and future opportunities. MIS Quarterly Executive, 19(4).
- 41. De Stefano, V. M. (2020). 'Negotiating the algorithm': Automation, artificial intelligence and labour protection. Comparative Labor Law and Policy Journal, 41(1), 1-32.
- 42. Santos, F., Pereira, R., & Vasconcelos, J. B. (2020). Toward robotic process automation implementation: an end-to-end perspective. Business process management journal, 26(2), 405-420.
- 43. Sowa, K., Przegalinska, A., & Ciechanowski, L. (2021). Cobots in knowledge work: Human-AI collaboration in managerial professions. Journal of Business Research, 125, 135-142.
- 44. Asatiani, A., Malo, P., Nagbøl, P. R., Penttinen, E., Rinta-Kahila, T., & Salovaara, A. (2021). Sociotechnical envelopment of artificial intelligence: An approach to organizational deployment of inscrutable artificial intelligence systems. Journal of the association for information systems, 22(2), 325-352.
- 45. Oluwafemi, I. O., Clement, T., Adanigbo, O. S., Gbenle, T. P., & Adekunle, B. I. (2021). A review of ethical considerations in AI-driven marketing analytics: Privacy, transparency, and consumer trust. International Journal Of Multidisciplinary Research and Growth Evaluation, 2(2), 428-435.
- 46. Tamraparani, V. (2020). Automating Invoice Processing in Fund Management: Insights from RPA and Data Integration Techniques. Available at SSRN 5117121.
- 47. Mishra, S., & Tripathi, A. R. (2021). AI business model: an integrative business approach. Journal of Innovation and Entrepreneurship, 10(1), 18.
- 48. Dogru, A. K., & Keskin, B. B. (2020). AI in operations management: applications, challenges and opportunities. Journal of Data, Information and Management, 2(2), 67-74.
- 49. Herm, L. V., Janiesch, C., Reijers, H. A., & Seubert, F. (2021, August). From symbolic RPA to intelligent RPA: challenges for developing and operating intelligent software robots. In International conference on business process management (pp. 289-305). Cham: Springer International Publishing.
- 50. Rymarczyk, J. (2020). Technologies, opportunities and challenges of the industrial revolution 4.0: theoretical considerations. Entrepreneurial business and economics review, 8(1), 185-198.
- 51. Edwards, L. (2021). The EU AI Act: a summary of its significance and scope. Artificial Intelligence (the EU AI Act), 1, 25.
- 52. Taeihagh, A. (2021). Governance of artificial intelligence. Policy and society, 40(2), 137-157.
- 53. Campbell, C., Sands, S., Ferraro, C., Tsao, H. Y. J., & Mavrommatis, A. (2020). From data to action: How marketers can leverage AI. Business horizons, 63(2), 227-243.
- 54. Larsson, S., & Heintz, F. (2020). Transparency in artificial intelligence. Internet policy review, 9(2), 1-16.
- 55. Fatima, S., Desouza, K. C., & Dawson, G. S. (2020). National strategic artificial intelligence plans: A multi-dimensional analysis. Economic Analysis and Policy, 67, 178-194.
- 56. López Jiménez, E. A., & Ouariachi, T. (2021). An exploration of the impact of artificial



- intelligence (AI) and automation for communication professionals. Journal of information, communication and ethics in society, 19(2), 249-267.
- 57. Du, S., & Xie, C. (2021). Paradoxes of artificial intelligence in consumer markets: Ethical challenges and opportunities. Journal of Business Research, 129, 961-974.
- 58. Balakrishnan, J., & Dwivedi, Y. K. (2021). Role of cognitive absorption in building user trust and experience. Psychology & Marketing, 38(4), 643-668.
- 59. Muntala, P. S. R. P. (2021). Integrating AI with Oracle Fusion ERP for Autonomous Financial Close. International Journal of AI, BigData, Computational and Management Studies, 2(2), 76-86.
- 60. Cubric, M. (2020). Drivers, barriers and social considerations for AI adoption in business and management: A tertiary study. Technology in Society, 62, 101257.
- 61. Dataset Link: https://www.kaggle.com/datasets/kartik2112/fraud-detection

