



# FAN, TA'LIM, MADANIYAT VA INNOVATSIYA

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## CURRENT ISSUES IN LIBRARY AND INFORMATION SERVICES

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**Abstract:** The report discusses the main current issues that modern libraries face in providing information services, as well as possible solutions to these problems.

**Keywords:** libraries, library and information services, informatization, information, user needs, funding, qualified personnel.

### Introduction

Modern library and information services are at the intersection of traditional approaches and innovative technologies. The development of the information society in the Republic of Uzbekistan, the growth of digital resources, and changes in user needs require a revision of standard service methods. The informatization of society is radically transforming all areas of life. Information and knowledge have become the main drivers of societal development.

Globalization, which has encompassed all of humanity, is based on communications that elevate connections between people and countries to a new level. This, in turn, influences the increase in the volume of information flows and the accessibility of information resources. The modern library plays an important role in the information space, as it is engaged in the collection, preservation, analytical-synthetic, and bibliographic processing of documents, their systematization, and cataloging. It also aids in navigating the vast flow of information through reference and bibliographic services.

It is necessary to highlight several factors that have influenced the process of information and library services for readers. One of the key factors has been the changing needs of users. Modern library users require not only access to books and printed materials but also to digital resources, multimedia materials, and specialized databases. There is a growing interest in remote services and the ability to quickly access information. Libraries face the challenge of adapting their services to meet these new demands. The solution to this issue lies in the implementation of hybrid service models, which include

both traditional and digital resources, the creation of user-friendly online platforms, and ensuring the availability of library services at any time.

Another factor negatively affecting the process of library and information services is inadequate funding and outdated infrastructure. Many libraries face the issue of insufficient funding, leading to the deterioration of their material and technical base, inability to update collections, and implement new technologies. This limits the libraries' ability to provide quality services. One potential solution is to attract additional funding sources through grants, government support programs, and partnerships with private companies. Active participation in projects aimed at modernizing libraries and improving infrastructure is also essential.

Additionally, it is important to address the issue of a lack of qualified staff. With the advancement of information technologies, librarians need not only basic library education but also knowledge in IT, information management, and skills in working with new digital tools. However, training in this area does not always meet modern requirements. Therefore, continuous professional development for library staff is necessary, including the organization of courses and training on new technologies, as well as developing partnerships with universities to prepare a new generation of specialists.

It is also important to mention the factor of transitioning to digital resources and data preservation issues. This process is accompanied by challenges related to data security, access, and management. There is also the issue of storing and digitizing rare and valuable materials. To address these issues, it is necessary to create and maintain digital archives, develop strategies for preserving electronic data, and collaborate with other institutions for experience sharing and joint problem-solving.

Additionally, one cannot overlook the factor of legal aspects and intellectual property protection. With the increase in digital content, issues related to copyright protection, access management, and compliance with licensing agreements arise. This problem can be addressed by providing legal consultations, developing internal regulations for managing access to information, and training staff and users on copyright basics.

### **Conclusion**

A modern library capable of serving the readers of the information society must represent a zone of creative space with opportunities for free self-expression and creative activities. The library should be equipped with computers and internet access. Library staff must be proficient computer users and be able to design and promote cultural and mass events, as well as conduct individual consultations and exhibitions. Libraries should increasingly transition into virtual spaces, have multifunctional, multimedia websites, and maintain blogs on the internet. Many libraries in the republic are actively implementing virtual and augmented reality technologies, as well as other forms of information technology.

Thus, library and information services in the Republic of Uzbekistan are undergoing deep transformations, during which a number of issues arise that require a comprehensive approach. This approach includes the modernization of infrastructure and staff training, as well as the development of new models for interacting with users. It is important to remember that the library must remain a key link in the education and information system, ensuring access to knowledge for all categories of users.

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